

CAP directors deny job security pledge

by Claire Gooding

SEVENTY people at software house CAP are to lose their jobs, despite the belief of many after the December 1 annual general meeting that there would be no more redundancies after the loss of the mainframe products arm CPP.

Group operations director Mike Smith denied that there was any promise at the annual meeting about the safety of jobs. "Any management would be mad to make such a black and white statement," he told Computer Weekly.

But it is clear that many employees got the impression from the mood of the meeting that their jobs were safe, although some administrative cuts were inevitable. Smith has now circulated a memo to CAP staff, saying that he is confident there will be no more redundancies.

"People think things were said that in fact weren't," explained personnel director Graham Elliott. "They were looking for reassurance,

and some came away with the wrong impression."

"No-one's happy about the redundancies but there seems to be a reasonable level of understanding. We're doing all we can to help, and have placed three people within four days."

In a statement last week Smith blamed the sale of CPP and the recent demerger of Alex D'Agapeyeff's Microproducts division (in which CAP wrote off £2.5 million) for the staff cuts, explaining the move as a "rationalisation of the structure of the group."

But further cuts in the company's staff levels (CAP dismissed its graduate intake last year as well as losing the CPP staff) indicate that the trouble at CAP goes deeper than the directors are prepared to admit.

Smith's statement admits that the recession has put pressure on the company, while implying that top-heavy administration is the main reason for the cuts.

"We'll come out of this lean, fit and hungry, and able to do the business we do the best."

Chairman Gibbons... cuts are "sad but necessary."

New database machine for launch this year

by Rory Johnston

A DATABASE computer of novel design that is intended to handle large volumes of data for transaction processing is being developed by a small company in Los Angeles.

Started by a former Xerox researcher, Teradata intends to launch its secret product, comprising original hardware and software, in about six months, to provide extended database management facilities at low cost.

Teradata's founder, Jack Shemer, was involved in informa-

Intel files employee piracy suit

by Eileen Stalder

FTV former Intel employees are being charged with planning to use Intel trade secrets and confidential business information. It is claimed that they planned to produce and sell the company's 64K EEPROM, which is not yet on the market.

The former employees left Intel's special products division to form a company under the name of Seq Inc. Intel has filed suit against Seq in the Santa Clara County Superior Court in California, alleging that the four were among the few individuals who had access to secrets surrounding the development of the 2864 EEPROM chip.

Seq recently two men have been charged with selling 10,000 defective Intel memory chips, which had been stolen in 1979 after Intel's quality control rejected them.

Micro move

ITALIAN computer company Olivetti is negotiating to acquire a minority share in US microsystems company Ithaca InterSystems. The deal is expected to be completed next week. The move is seen as a bid by Olivetti to get a foothold in the microcomputer market.

IBM will be ready to announce

Computer Weekly

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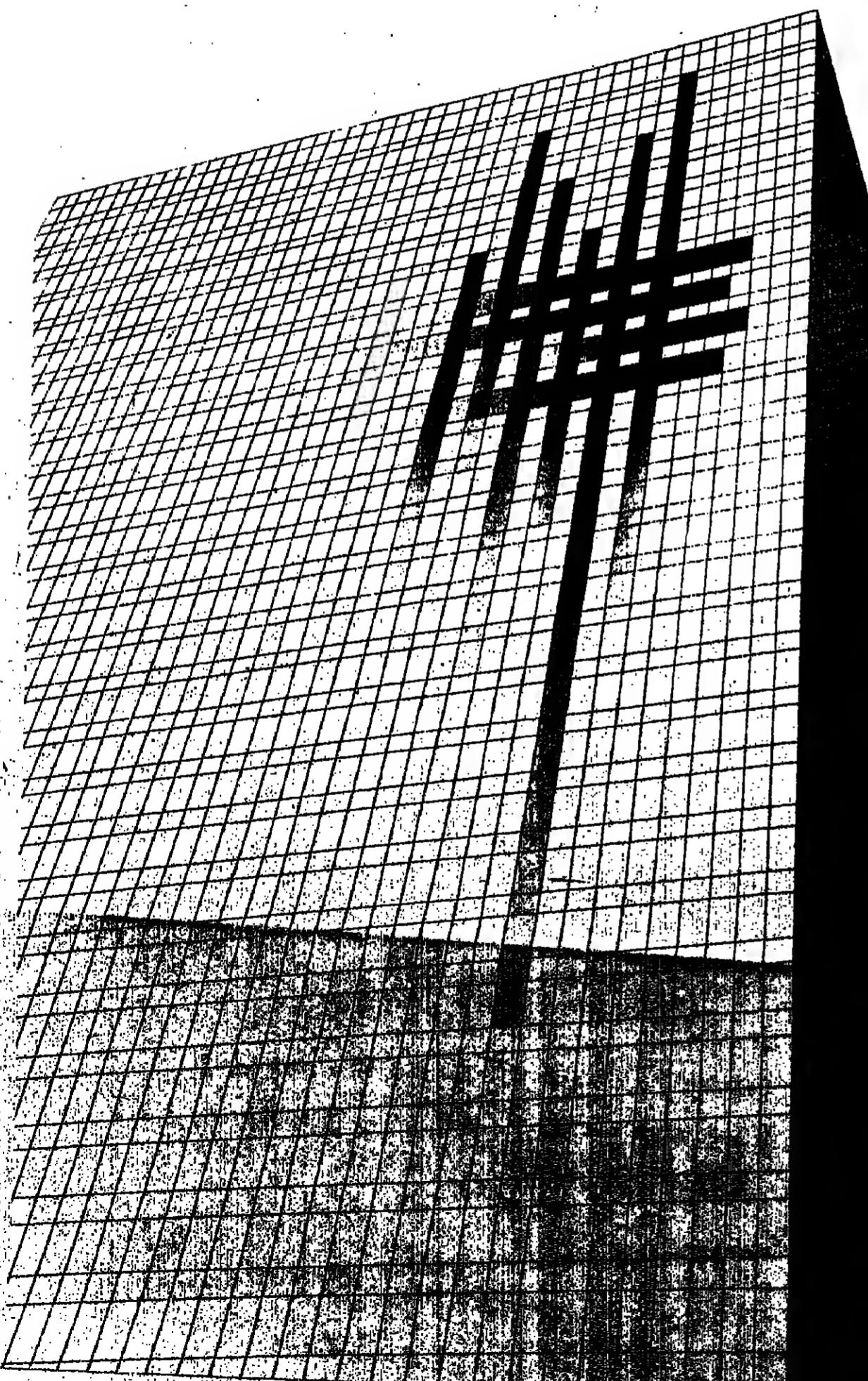
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Two newly defined and rapidly developing areas of computer technology are emerging:-

LOCAL COMPUTER NETWORKS (LCN) BACK-END STORAGE NETWORKS (BSN)

These two developments will be the keys to computing and communications in the 1980s involving the pooling and sharing of storage systems resources, including large data bases.

The NESTAR CLUSTER/ONE MODEL A is a practical, cost effective implementation of LCN, using proven hardware. Apple microcomputers and dual floppy disks or Winchester disks for the BSN.

A number of these systems have already been in operation for one year.

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MON TECHNOLOGY & COMPUTER SCIENCE

Adler aims to sell 2,500 micros in UK this year

by Brandon Gamester
A FORCEFUL entry into the European market for general purpose microcomputers is being made by the West German Triumph-Adler Group, with a new £2,000 system.

The company's UK computer arm, Adler Business Systems, launching the Alphatronic in London last week, told Computer Weekly that it hopes to sell at least 2,500 in Britain in 1981, representing 65% of the company's projected turnover for the year.

TA's strength lies in its vast network of dealers, more than 60,000 worldwide, which account for as much as 90% of the group's turnover. Through these dealers it

hopes to sell 20,000 Alphatronic in Europe in the next 12 months, manufacturing being carried out in Nuremberg in West Germany.

A full Alphatronic system costing £2,345 (excluding VAT) comprises a combined Intel 8085A CPU, keyboard and double floppy disc drive, a free standing 80-column, 24-line visual display unit, and an Adler-built 20 characters per second dot matrix printer. A CPU with a single floppy disc drive is also available, costing £1,550.

Launched side by side with the Alphatronic is a wide range of software packages developed by Micraturd, Trident Micros and Compuserve, each available on

disc from the 50 or so Adler dealers in the UK. The packages include word processing, project planning systems, invoicing, sales ledger, stock records, purchase ledger, payroll, and inter-micro communications. A general data management information retrieval package comes free with each machine.

Software is currently in Basic, with Fortran and Pascal to come.

Apart from already substantial sales in Europe for business applications, the Alphatronic has also met with considerable success in the educational market. In particular, 1,000 systems have been ordered in Austria for teaching accounting in secondary schools.

Mike Davies,
Managing Director of Adler Business Systems: Hoping to sell at least 2,500 Alphatronic in the UK this year.



NPL will replace packet net

by Donald Kennett
THE National Physical Laboratory is preparing to replace its pioneering packet switching local network.

The new system will use X25 protocols and provide links to the outside world via British Telecom's PSS packet network. The first phase will be based on a GEC 4085 acting as a central exchange with two 4065s as satellite exchanges.

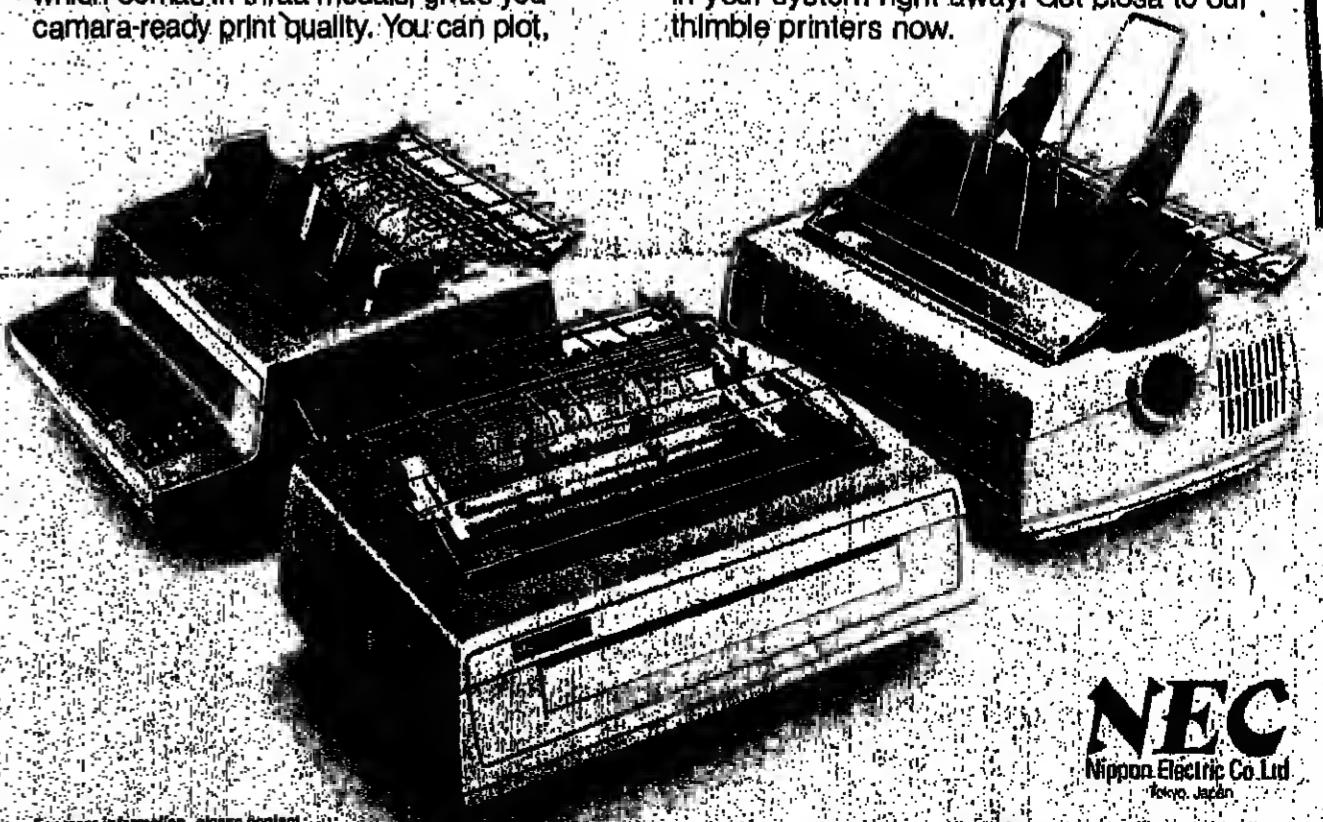
Expansion of the network, by adding further satellite exchanges, will eventually allow all 30 network service computers and all 200 user terminals on the site to be transferred to the new network.

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Receiver in at Hallmark

From front page
aid HBS's Putney offices, firing the 15 members of staff. Tony Cooke, recruited closer to the centre of London with a firm called Hallmark Computers, first registered in mid-1979 as a holding company. Hallmark Computers' directors are Tony Cooke and Wainwright as its

Wainwright says: "Hallmark Services has no further interest in selling computers."

Hallmark Computers share its present premises in Rochester, Kent, with Complete Word Processing. Cooke anticipates a link at

board level with Complete Word Processing, though there is no formal arrangement yet between the two companies.

Cooke intends that the latest version of Hallmark deals solely in AM Sequard equipment, in answer to clients who feel that he is profiting from the closure of HBS. Cooke says: "I too have lost money, up to £12,000."

He continued: "I have absolutely no intention of buying back the assets although I would like to buy the name off the receiver."

The hope is also to re-employ four or five of the old members of staff.

Computers thriving in the Irish climate

ABOUT 2,000 jobs were created in the Republic of Ireland's computer industry last year by the Irish Development Authority, the single body charged with the expansion of the country's industrial base.

They form a significant contribution towards the 35,600 jobs created in all sectors, including about 3,000 in branches of electronics other than computing.

According to the IDA, the country now has an industrial investment rate second only to that of Japan and Japanese companies are currently heading the growth of Ireland's computer industry.

The biggest computer project finalised last year — one of its

largest by a Japanese company in the whole of Western Europe — was the £40 million integrated circuit plant in Tallaght, County Dublin which should create 1,000 jobs.

Other companies to set up during 1980 were Beehive, Danak EDB, Regnecentrum, Apple Computer, Sonet and National CSS.

The cost of keeping an executive in Frankfurt for a year is set at £61,000, for instance, £57,000 in Paris and £36,000 in London. His or her cost in Dublin is set at £25,000 per year.

Ireland also has the lowest hourly unit labour costs. In unit measure, Belgium comes out with 100, the US with 64, Japan 47, but Ireland with 41.

At the end of last year, the latest benefit for new investors came with a uniform 10 per cent cor-



Sir Keith's 'blessing'

by Rory Johnston

INDUSTRY Secretary Sir Keith Joseph was in Winchester last week to open Office Technology's new development labs and give his ministerial blessing to a DoI-supported advanced office automation project that looks like giving the NIB's NeXT a good run for its money.

OTL has DoI backing of £635,000 as well another £2 million of funding from its sister company Computer Technology, and plans to launch the first model of its

office system, limited to word processing, by the end of the year. The company aims to provide "principal support" — that is, automation for managers, professionals, administrative staff, and other originators of documents rather than typists.

The firm plans to open a purpose-built HQ building in Winchester early next year.

● Sir Keith is pictured opening the OTL facilities in Winchester, matched by managing director Auld Taylor.

NEWS BRIEF

Jobs for disabled

DISABLED people in the UK are being encouraged into microelectronics in an attempt to overcome future shortages of skilled personnel. A working party has been set up by companies which have set up the Muscular Dystrophy Group of Great Britain to investigate the problems and publish guidelines both for the disabled and the industry.

by Keith Jones
MINISTER OF INDUSTRY, Kenneth Baker, called an initial meeting April to discuss possible co-operation with the computer and electronics industries.

Reports suggest that work would centre on the need of fifth generation computers described as "grey" by Ray Atkinson, head of the Department of Industry's Information Technology Division.

Atkinson said UK companies were aware of the need for fifth generation, none had yet made any move to cooperate.

The Japanese Ministry of International Trade and Industry, MITI, has international electronic computer companies, as reason being the limited availability from the government. The body is to do the research for the Fifth Generation Survey and Research will receive only 10% from government next year.

Postcoding

AT LEAST 70% of all mail must be postcoded if the computerised sorting system is to pay its way, a Post Office spokesman has admitted, after Midland householders noticed some of their mail arriving with blue-dotted envelopes. The Post Office has used an invisible mail code for some time, but management decided to incorporate a visible reminder. Only 49 per cent of the UK mail is postcoded at present.

Further extensions and improvements to the gateway software were ordered by the Bundespost last week, under a contract which Aragon International's man-

Private system links to Prestel on for next year

by Donald Kennefick
BRITISH TELECOM has committed itself to providing a gateway from Prestel to third-party databases and computer services by March next year.

Software for the gateway was bought from the West German Bundespost late last year after it had been developed for the Telnet-based Bildschirmtext public viewdata service by Systems Designers Limited, under contract to Aragon International.

It is now in use in trials in Berlin and Dusseldorf, each of which has 2,000 users. Ten mainframe computers — including IBM 370 and 4300, Siemens and Univac machines — are currently accessible from Bildschirmtext via the gateway system and 20 more are due to be linked up this year.

Verbraucherbank, a small and innovative bank which was an early user of cash dispensers, has already set the pace by making Bildschirmtext-based services available to all its customers. They can make transfers from their accounts, ask for statements and loans and start or stop standing orders.

UK banks are believed to be interested in providing similar services based on the Prestel gateway. Other likely users of the facility are travel agents, airlines, retail and



Prestel gateways to private computers enable public viewdata services to be used for banking, booking and shopping.

wholesale chains and other companies which need to shift information to or from a network of branches or dealers.

Availability of the gateway facility on Prestel is to start in London and spread through the UK during 1982. Links to Prestel centres

Potential users of the gateway are advised to start preparing now if they want to be ready for the opening date, and SDL and British Advanced Network and Database Architecture, Panda, as it is implemented between next year and 1984.

Ops halt French statistics

by Jack Gee

THE French National Statistical Institute's headquarters at Nantes, on the Atlantic coast, has been paralysed for over a month by 40 terminal operators who refuse to resume work until they are given a ten-minute hourly break.

The operators, all young women in their early twenties, work at a centre which feeds vital information to France's most important data banks. These include Strené (which lists business firms), the National Register of Voters, RIPP (which contains the national census findings and handles social security and pensioner's files), and SAF (which pools confidential Ministry of Interior information).

The operators, of whom only four belong to trade unions, say their work was tolerable last year while they were key punching data in batch mode. But the girls claim life became unbearable for them when Nixdorf minicomputers were introduced in November with interactive display screens.

A 24-year-old mother said: "We type between 700 and 1,000 pages a day. Of course, when I am tired and the letters begin to dance in front of my eyes, I can always stop the conversation by turning a key. But then the interruption is recorded and I risk losing my productivity bonus."

Japanese imports

IMPORTS of Japanese office and computer equipment accounted for £74 million of the £1,113 million total of goods imported from Japan by the UK in the first 11 months of 1980. The figures from the Anglo-Japanese Economic Institute show that road vehicles still accounted for the lion's share of imports at £459 million.

They will also provide

housing information on

ICL 2972 and 2960 mainframes.

Collins described the Democrat as one of the few microcomputers

Paperless info

£25 MANUAL has been pub-

lished by the Simplification of International Trade Procedures (SITPRO). Computer and International Trade Document is intended to help exporters seeking to automate their documentation and it has the "end goal of a paperless information transfer".

There are also provisions

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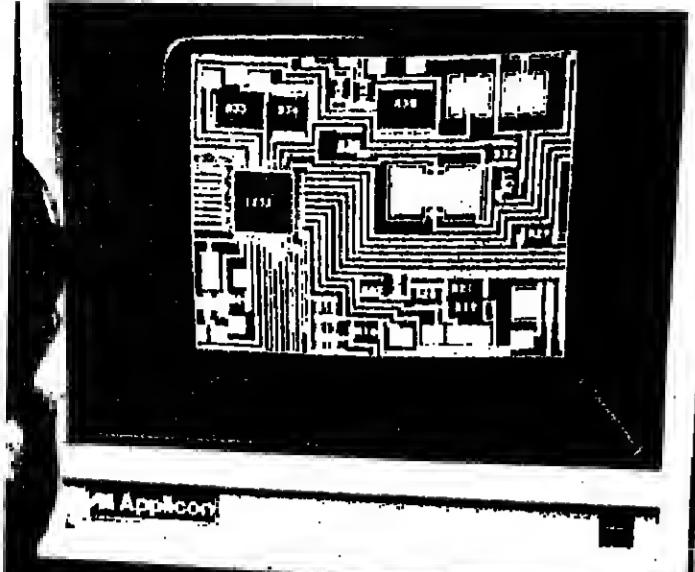
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Texas enters the gate array market with Schottky logic

TEXAS Instruments has moved into the gate array market with two initial devices, a 400 and an 800 array, using Schottky transistor logic (STL) technology. A new division has been set up within the company to cope with research and development.

Gate arrays are just part of the programmable semi-custom integrated circuit market, which is predicted to be worth \$20 billion worldwide by the late 1980s. In 1979 it was worth \$2 billion.

As a fraction of the worldwide semiconductor market, programmable devices will represent about 45 per cent by the late Eighties.

Although companies like IBM in the US and Ferranti in the UK have been in the array business for a few years, TI considers the Japanese companies its main rivals. IBM develops its semiconductor technology for in-house use and Ferranti is not automated enough to be considered serious competition.

TI believes that the key to its

success in the gate array market is its design automation capabilities, which have been developed over 12 years. Future plans are to link design terminals in Bedford with a main computer in Dallas, Texas.

UK ventures

In the UK, two gate array ventures have been announced over the last six months. One wins between Real Microelectronic Systems (RMS) and General Instrument Microelectronics; the other from Marconi Electronic Devices (MEDL), the semiconductor branch of GEC.

MEDL has acquired an outside isolated silicon gate CMOS technology called ISOCMOS from Canadian telecoms manufacturer Mitel, with which it has had no experience of volume production. RMS and GIM are developing their own version of this technology, which is claimed by them to have the highest performance of those available today.

TI is branching out on its own, choosing STL as its gate array technology, although a form of CMOS will be considered in the company's future plans. STL is slightly faster than CMOS, but uses more power. TI has the benefit of a great deal of experience with Schottky TTL technology especially in volume production.

Desirable qualities of the choice of technology were high speed, low power consumption and room for scaling down. According to the graph of the speed/power product (SPP) the nearer n technology is to the axis, the better.

Both CMOS and STL can be scaled down to geometries near the one micron level. TI is now using five microns but expects to move to three using STL by the end of this year and one by 1985. At five microns using STL, a typical gate delay is 2.25 nanoseconds and typical power consumption is 300 microWatts. Using CMOS at five microns, gate delay is typically six nanoseconds and power consumption 90 microWatts.

Advanced STL

At one micron, gate delay is typically 0.25 and 0.45 nanoseconds and power consumption is typically 130 microWatts for STI, and 35 microWatts for CMOS. As geometries decrease, so does the speed/power product and so the performance of the gate arrays increases.

By scaling down to one micron geometries, TI hopes to produce a 10,000 gate array in advanced STL by 1985. Before that will come 1,000, 2,000, 4,000 and 8,000 gate arrays. According to TI, applications will increase with the capacity of the gate arrays.

At the moment, TI sees its gate arrays as being particularly useful in the minicomputer, robotics, terminal and disc drive markets. They will also be applicable in all markets that previously used TTL technology.

After the 10,000 gate array device, TI plans to incorporate analog functions onto chip. This may also extend to incorporating on-board ROM. As the chip content increases, however, there is a need for a different method of packaging, such as a chip carrier or

a space array. TI has already plans for this.

The first two devices are TAT004 and the TAT008, each having 540 gates or memory groups (ARGs) of which 400 are useable gates. The gates form 30 internal cells by 6 forming with 140 gate layout.

Customise

TI produces the gate array 140 channels of layout in volume quantities and has 2 interconnecting channels connected in such a way as to make the chip as flexible as possible.

This last task is done with the aid of a computer. The cycle is reduced from six months to four or six weeks, thus dramatically reducing the cost of the chip.

TI is charging two separate for its gate array service: research cost and fabrication cost. The former the design-to-prototype can be anywhere between £10,000 and £40,000. This should be £12-15,000 by 1985.

The production cost is £5,000 and 10,000 units £3 per part. By 1985, this will drop down to £12 to £20 per part, TAT004 or TAT008 and £45 for a higher capacity.

These costs may seem high, a full custom cost for a gate array chip would probably about \$1 million.



A graph of internal gate delay (ns) versus power (mW) showing the performance of CMOS and STL technology over the first year period, from 1981 to one micron.

CMOS technology from Lockheed

A 900 gate CMOS-on-sapphire gate array is being developed by Lockheed Microelectronics Centre in California and will be ready for evaluation and testing at the end of this quarter. IBM announced a 5,000 gate array chip last year using bipolar Schottky TTL technology.

Designed at four micron dimensions, the chip is claimed to be capable of clock rates of 30MHz with propagation delay per gate specified at less than two nanoseconds. Power consumption is claimed to be less than 30 microWatts per gate at 1MHz operation.

The first two products to use the array will be an eight by eight bit multiplier and a square rooter which are being developed in-house for a space application.

Meanwhile, Lockheed is also developing a higher density two

micron CMOS process that will produce 1,000 gates per chip.

Using bipolar technology, IBM has achieved a power density of 460 microWatts per gate and an actual measured gate delay of 1.5 nanoseconds.

In the UK, gate arrays are developed by two companies using a silicon gate technology which is said by the firms involved to be the technology of the future.

Racial Microelectronics and General Instrument Microelectronics are planning a gate array for 1982 and a 1,000 gate array for 1983, operating at 15MHz. Marconi Electronic Devices, part of GEC, is planning a 2,000 gate array using its acquired ISOCMOS technology.

Meanwhile, National Semiconductor is developing a higher density two

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Superbrain acts as teletype terminal

A SOFTWARE package which allows the Superbrain microcomputer to act as a teletype terminal, using standard ASCII software. Called TTY, it can receive and send data to and from other computers.



Financial modelling on a microcomputer is now possible with a new program called Micromodeler, which has been developed by Intelligence and will be distributed in the UK exclusively by ACT Microsoft. Micromodeler costs £425 and can run on a £2,000-£4,000 worth of Apple II. A comparable mainframe software package would cost about £18,000.

RMF figures 'err'

A REPORT from the US suggests that IBM's Resource Management Facility, part of MVS, may be out as much as 126 per cent in its estimation of exactly how CPU is used.

The study, undertaken at Occidental System Inc over a 17-month period, found that while RMF was accurate in its overall estimate of CPU use, its regional estimates are average 22 per cent below in batch mode, 126 per cent under in

TSO, and 25 per cent under in IMS.

If the results hold water – and similar studies by Amdahl also point out discrepancies in RMF estimates – then they suggest that RMF users are not able to estimate system upgrades accurately on the basis of information from RMF, although IBM in the US has said that it is not aware of any inaccuracies.

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Cincom breaks new ground with development system

PROGRAMMER productivity is the aim of Cincom's new application system, Series 80 Mantis, launched last month in the US.

The system is Cincom's latest move away from dependence on its main money-spinner, the database Total, and towards application-oriented tools, such as TIS and MRPS.

Series 80 Mantis premises "complete beginning to end online application development, without the need for batch processes". Hefty time-saving is quoted for programs produced using Mantis: five hours to complete development, where the same program took 24 hours using IBM's DBMS programming aid, and 80 hours using "conventional Cobol programming techniques."

Terry Booth, Cincom's UK manager, believes that the product will be bigger than Total for his firm. "It started as an in-house tool, and Cincom in the US has been using it for over two years," he told Computer Weekly.

"It's hitting the market at exactly the right time; everyone's looking for productivity, and we're getting an incredible reaction to the product. Twenty-five days of its release in the US – not just to established Cincom customers, either, as it really is a stand-alone product."

Mantis can be used as a screen and files, write, read, test and debug applications as well as doing other tasks; system up and running has been used in system conversion and is said to be transforming between operating systems and monitors.

The company made a £38 million loss in 1978, but debt has fallen to £32 million and Olivetti is planning an £80 million share and bond issue later this year.

The company is looking for a profit of about £2 million in the US this year.

In an interview, Carlo de Benedetti, who bought 20% of Olivetti in 1978 and took over as chief executive officer that year, revealed that Olivetti is in the middle of reappraising its entire product line.

Olivetti failed to make the break-even level it predicted for 1980 in the United States, turning

in instead a loss of £8.6 million, but is aiming for 20% of the turnover now concentrated in electronic components, communications and data processing systems, reports a fall in profit of almost £10 million, from £136 million in 1979 to £126 million in 1980. Turnover rose marginally to £522 million, a 19% rise on the previous year.

The company blames a sharp fall in the price of general purpose computers in the medium performance range for the losses mentioned in the data processing division.

The company had 1980 sales of \$260 million in the DP division, \$1.82 billion in the telecommunications division and \$300 million in the components division. No profit figures are shown for the individual divisions.

The German computer market, estimated to be the second biggest in Europe, is Siemens' home territory and the downturn in the German economy seems to have caught Siemens by surprise.

The outlook for the coming months is not promising, according to the company's new chairman, Dr K.H. Kasko.

The company, in its report, blames the fall in the Deutschmark for some of its problems.

This sort of comment would seem to contradict the universal gloom of UK companies that the strong pound has caused them to lose international competitiveness.

Manufacturing output, generally considered a key indicator of the economic health of the nation, is almost universally predicted to continue in decline well into 1982.

The average view is that inflation will be hovering around the 9 to 10% mark at the end of the year.

Manufacturing output, generally considered a key indicator of the economic health of the nation, is almost universally predicted to continue in decline well into 1982.

The employment picture is generally predicted in the 2.5 million to 2.75 million range for the autumn. This would have risen by upwards of 25% at the value of the Deutsche Mark has declined relative to the yen.

However, the cheapening of the DM should have a beneficial long-term effect for Siemens, though the company itself displays no optimism about either the domestic or international scene in the short term.

The system helps in the design and layout of components by generating scheduling instructions for the shop floor.

It also creates numerical engineering documents for 3D models, which is built on the keyboard using 3D design details.

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The Black Death of our times (2) – re-skilling the works

Professor Michie continues his analysis of the "Black Death of our times"

SEVERAL years ago, in an initiative towards restoring to the task of assembling automobiles some of the lost interest and dignity of work, Volvo tried an experiment in which the work-force was divided into teams, each of which assembled entire cars one at a time. Economically it proved to be marginal. But a case may one day exist for re-opening the question as the basis of a new move in computer-based robotics.

I refer to the possibility of developing programs for sensing and control, smart enough to enable robots to act as co-operative members of such teams as those of Volvo's experiment.

Gains

Programming methods of the required kind are quite general. Energetically developed they could in some cases enable the craftsman, to retain and extend his skill while increasing his productivity. A home bicyclette under present conditions assembles for sale ten machines per day. If investment in a suitably capable seeing and self-trainable device enabled him to raise output to 30 per day, economic gains could obviously accrue, but also something more. Supervision of a new kind of teachable assistant would enlarge the scope and versatility of his aspirations, while still permitting him to work from home.

The general argument draws support from two considerations:

1. As Joseph Engelberger of Unimation among others has pointed out, experience has shown that the job of mindless, even today's blind and stupid robots is coveted on the shop floor and confers added status.

2. The trend of component costs for robots and associated microelectronic gear indicates a

favourable balance of profitability.

A worrying corollary of the second consideration is that enhancement of jobs will presumably be accompanied by a reduction in their number. The only apparent alternative is reduction in hours worked per employed person.

Starting from a level of 60 to 70 hours per week, reduction of working hours has been urged by the trade unions throughout industrial history and resisted every inch of the way by the employers and managers.

Rather than dismiss this resistance as blind capitalist greed, we should acknowledge that managers see managers and have their reasons. These reasons can be seen operating alike to bolster working hours in Socialist economies, which absorb the displaced labour into token jobs, and in capitalist economies which absorb it on to the dole. The reasons have to do with the competitive position of an enterprise or consortium relative to its foreign counterpart. They derive their force from the simple arithmetic which relates a resource's yield to its maintenance cost (including rental, amortisation, etc.).

A factory worker is a resource costing full maintenance for 168 hours of each week, round the year. His yield can be calculated by multiplying the number of working hours by his productivity per hour. The latter is largely determined by the degree and form of automation.

More wealth

It would appear then that some improved form of automation, letting us intelligent robots, confer a 30 per cent increase of productivity could be accompanied by a 15 per cent shortening of working hours and still come out ahead (1.30 x .85 = 1.10, a 10% gain in production). The workers gets paid the same for less work.

DOWNTIME

Norman the Mailer is on his way

ANOTHER horrifying example of American "progress" has made its inevitable way to our shores. On show at Info 81 last week was the Bell & Howell Mailmobile, as shown in my picture (the thing with the hat, not the lady, sadly). This is a driverless, automated truck-like robot, delivering the mail, there, putting 200 million messengers on the role queue.

It follows a preset trail, laid of fluorescent material that has been laid on the floor. It stops at pre-determined places and keeps itself to a sumo of office staff to come and match the mail on it before it turns up again.

As it trundles along it also beeps and flashes blue lights. It somehow should be programmed to remember to get out of the way if other moving devices to stop it so that it doesn't run over anyone.

The contraptions are already widespread use in America, where US government offices and banks in New York, Boston and Seattle acquire a machine, such as the Blue Eyes Beeping Tom, and Norman the Mailer.



Donald Michie
is Professor of
Machine Intelligence in the
University of Edinburgh.

Safeguarding your software

WHILE it may currently be all quiet on the mainframe front, the software world is having a far from peaceful time. The general interest being kindled by the definitive software generator package, The Last One, is being balanced by concern over software liability, copyright and legal protection against sundry pirates.

Challenge

Most DP managers could count a similar tale of woes. In tailor-made packages, often supplied by professional software houses, have their faults, as from such basic factors as a misunderstanding of what a program was supposed to do and on what level of equipment was supposed to run. Some vendors have certainly enabled a fair from enviable reputation supplying the wrong product.

This, however, is not the case – the protection involved being that of the piracy of software packages which apparently is a fast growing activity, increasingly affecting the software industry.

Compromise

Acting and choosing within this narrow frame, whichever has the tougher-minded management will be the one that unloads at the lower price on the world market.

Some flexible compromise between stiff import tariffs and the

Donald Michie

present downward slide to the scrap-heap must surely be possible. A friend who combines scientific distinction with impressive practical experience suggested in conversation a two-tier currency. An adjustable proportion of State-financed wages, salaries and benefits would be paid in domestic coin, not for buying a Mini-Metro but for a Toyota. Some mark-up of the remuneration paid in funny money would have to be permitted. But there is the germ of something here.

There may also be the germ of something in the re-skilling potential of self-trainable multi-purpose robots.

Donald Michie

14 YEARS AGO

From Computer Weekly of February 16, 1967 (this column temporarily replaces our Ten Years Ago feature, due to the strike on the suspension of Computer Weekly distribution):

RUSSIAN Premier Mr Kosygin visited Elliott Automation's Borodino Wood plant last week to see some of the UK's latest automation equipment. He was accompanied by the Minister of Technology, Anthony Wedgwood Benn. . . . More power has been brought to ICI's 1900 computers by the introduction of eight new central processors. Known as the E and F range, they apply to the 1904 to 1907 models. . . . Two general purpose computers, the first to be used for newspaper production, are to be supplied by ICI. The machines are 1901s and will be installed at Portsmouth and Lu-

ton. . . . When the problem of computing time and capacity was addressed to London University's Institute of Computing Science was raised in the Commons last week, it was stated that no more government money would be made available to enable the Institute to have more time on the Atlas. . . . A Department of Computer Sciences has been formed at Strathclyde University. Similarly, had the conference concentrated on listing the abuses served on the DP user by the software industry, then the conference proceedings could have lasted several weeks.

A recent example was the unbinding at the installation of a much needed application package.

Apart from the fact that there was more than one month behind schedule, the programming language, it was quickly discovered was very much basic German, or transistor kit was not provided.

Challenge

In fact at first sight next month's conference in London being staged by Gower, "Computer Software Protection – Killing the Pirates!"

should receive the blessings of all DPMs who are suffering from the over-indulgent claims of keen software salesmen.

This, however, is not the case – the protection involved being that of the piracy of software packages which apparently is a fast growing activity, increasingly affecting the software industry.

Open market

While many DPMs would be only too happy if someone would come along and remove certain areas of their software library, even to the extent of making bonus offers of some old mug tape or tape splices as encouragement, the retailers of packages are not so enthusiastic. Much time, effort and cost resources are involved in developing and marketing software packages and reimbursement can only be achieved by subsequent open market selling.

A leading authority, Ian Stewart, of Butler Cox & Russell, told a recent conference the software design costs for open market reward terms than poor signed hardware. Getting the software interface right at the start is a major challenge for all software system design.

Keith Heddle-Pearce, a man specialising in computer law, suggested that exclusion from certain software standard packages were the main challenge for all legal system design.

What Infotech achieved was a sufficiently attractive to draw their best representatives to Britain. The opportunity to better understand our main competitors was invaluable.

A glance through the list of speakers at last November's State of the Art gathering showed the quality of the event the company had created. Had it run its finances as successfully as its ventures it would not now be in liquidation. I am sorry to say that Computer Weekly overstepped this mark with the article by Paul Fisher (Op Spot, January 15).

His comments are also disastrous.

Mr Fisher describes the question of VDU operator health as "one of the burning non-issues of the day" and is scathing in his comments on reports prepared by ASTMS and the Health and Safety Executive.

Mr Fisher's remarks are misleading because the study of the physical and psychological effects of working on VDUs is serious and worthwhile.

For many years computer experts were accused of installing systems with regard only to their money-making potential or technical interest, in total disregard of their impact upon people.

Black mark, CWI Two black marks, Mr Fisher.

(Mrs) STEVE SHIRLEY

Vice-president (Professional)
British Computer Society
London W1M 0BP

In addition, if anyone has any comments or opinions based on their own experience of using Pascal in a commercial environment I would be most pleased to hear from them.

TOM-SHORT

Chairman

SIG in Business Applications

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ComputerWeekly

Quadrant House, The Quadrant, Sutton, Surrey SM2 5AS

Thursday, February 19, 1981

Credibility and conferences

I AGREE with the sentiments expressed in the letter from Greg Michelson (CW, February 5) when he says that your series on minority languages would be greatly enhanced by some descriptions of their features and examples of their use. However, I must most firmly take issue with him when he states that the absence of illustration in the APL article is just as well!

Far from being arcane, as Mr Michelson says (I hope he doesn't tell his students that), the APL alphabet is extremely concise, open to all, and learnt very quickly. I teach a one-day APL appreciation course for managers. At the beginning of the day I frequently provide the managers with APL manipulates whole sets of data as traditional languages manipulate individual numbers, concisely and interactively. The result, as Val Lusmore says, is a 10-fold increase in programmer productivity – and no computer user can afford to ignore this.

It was brave of the APL

founders to specify a language so radically different – for radicalism always attracts criticism. However, despite this, APL is becoming widely accepted in business and as programmers continue to represent an ever-increasing portion of computing costs, we look forward to a bright future.

It would be interesting to have more details. In particular, it would be useful to know how much of it is "ordinary" fraud on systems which happen to be computer-based, rather than special kinds of fraud which can only happen on computer-based systems.

It would also be interesting to know how much fraud would not be prevented by standard computer security – such as the use of regularly changed passwords, but would be prevented by the sophisticated encryption techniques described by Mr Edwards.

G. M. KENDALL

Search for people

ON behalf of the Special Interest Group in Business Applications of the UCSD p-System User Society, I am conducting a survey of commercially available software for use with the UCSD Pascal System, with special reference to business applications. If any readers market such software, I would appreciate receiving details.

This information will be collated and published in a future issue of the US(S)(UK) Newsletter. Details of software available using other implementations of Pascal would also be welcome.

In addition, if anyone has any comments or opinions based on their own experience of using Pascal in a commercial environment I would be most pleased to hear from them.

E. ELIZABETH LAST

Software R&D Manager

ABS Computer

Woking GU22 7UZ

Not just for criminals

I REFER to an article "Criminals only" pledge on Scottish Police System" (CW, January 22) and would like to point out a number of inaccuracies which appeared.

The Lothian and Borders Police development is an information system based on a wide range of administrative applications such as personnel, lost and found property, firearms and dangerous goods reports. A small part of the system consists of records relating to convicted criminals. The development is not therefore an intelligence system similar to the

Thames Valley Police network.

I would also take issue with your reporter's statements that this force recognises the questionable nature of the Thames Valley system and that talks have taken place between the two forces. At no time have talks relating to computer developments taken place between the forces and this force does not consider that the Thames Valley system is of a questionable nature.

W. S. PRINGLE

Deputy Chief Constable

Lothian and Borders Police

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How to ensure the best choice of multiprocessor

Multiprocessors: A Comparative Study, by M. Satyanarayanan. 201 pp. £14. Prentice-Hall International, London.

DESPITE the influx of microcomputing and compact business systems, the multiprocessor market is expanding.

Cost-effective computer economics for the large-scale user gives a prominent edge to the medium and large system, especially when multiprocessing benefits apply.

The book's introduction suggests that much is known about academic and research multiprocessor equipment but there is no such wealth of knowledge relating to industrial and commercial systems.

In fact, manufacturers' manuals offer only marginally relevant material. Correcting this sorry state of computing affairs was the challenge presented to the author.

It is refreshing to find a technical writer who is both well informed and capable of informing his readers.

M. Satyanarayanan, who is a member of the Department of Computer Sciences at Carnegie Mellon University, has produced a first-class review of eight major multiprocessing computer systems.

There is a highly comprehensive bibliography which appears to have encompassed every journal or magazine published since 1970.

Published in the Prentice-Hall software series, the book is valuable reading for everyone involved at operations level or those just contemplating taking the multiprocessor plunge.

Prentice-Hall acknowledges the assistance of the compiler received from the associated university computerised production facilities.

The further reading guide suggests that the compiler also has access to a multiprocessor data bank.

ALAN SIMPSON

Bit like a classroom exercise

The Use of Microprocessors, M. Ausius, 198pp., £12. John Wiley & Sons Ltd, Baffins Lane, Chichester, Sussex.

THE DAY when the publisher of a computer book actually assumed that the reader has some previous knowledge of microprocessors will be notable.

The Use of Microprocessors is no exception and the reader is once again deep into the heart of mathematics, physics and basic computing principles before he can say flip-flop or floppy disc.

A further riddle is why the publisher could not commission an English-speaking author — the species must be readily available in the UK education network.

It would also be advisable for the book to be directed towards the popular personal computer market.

However, allowance has to be made for loss of amplitude, the

book having been translated from basic French to practical English. The translator did not attempt to convert French francs into pounds sterling or interpret such statements as "The cost of the microprocessor and its extra components are significant only when large numbers, 1,000 or more, are involved. In this case, when the cost of the design study is divided between each system it can become lower than the price of the component."

Publisher, author and translator could perhaps have done better, and it is to be hoped that in future editions of the book, published in the Wiley Interscience series, will include more comprehensive indices plus an up-to-date bibliography.

It would also be advisable for the book to be directed towards the popular personal computer market.

A.S.

When IBM is expendable ...

Your First Computer by Rodney Zaks, 258pp. Sybex Inc., 2344 Sixth Street, Berkeley, California 94710.

JUDGEMENT, purely on publication, is the marketplace for books on first-time computers could well rival that for computer equipment.

Lately, in an apparent never-slacking line of helpful advice offered to potential computer users is 'Your First Computer'. A Guide to Business and Personal Computing, by Dr Rodney Zaks, an American writer and teacher on all things microcomputer related.

Your First Computer, it should be established clearly, is expected to be a Per or Apple. IBM is mentioned only peripherally as being a supplier of a model 5120, a model whose price is higher than most integrated computers.

Having dismissed the world's main computer supplier, the book launches into brief, but nevertheless highly relevant, descriptions of other manufacturers and products.

As a basic primer for microprocessor enthusiasts, the book offers a comprehensive and enlightened guide to the expanding world of personal computing.

Like so many similar books on microcomputers, it is strong on what the market is and how to do it, but relatively silent on its value for the user.

Dr Zaks makes the interesting

observation that tomorrow's system will always be cheaper than today's. Readers should not sit back at this point until such time as the micro is given away with the software at the local branch of W.H. Smith.

According to Dr Zaks, everyone's life will be changed by the microcomputer and the universality of silicon chips is closer than we thought.

An appendix listing current US microcomputer magazines makes a fascinating study. Dr Dobbs' Journal, Nibble and Silicon Gulch. Gaetz certainly suggests that the microcomputer is more portable with a keyboard, monitor and tape drive than a typewriter.

Dr Zaks makes the interesting

Bringing accountancy up to date

Guides to Systems for Practising Accountants, Ed. B. Knight, Computer Guides 1980.

PRACTISING accountants are aware by now that their professional systems are readily accessible to computerised systems.

Because of the cost of a mainframe machine and the lack of expertise, all but the largest firms have found it necessary to employ a computer bureau.

Now the position is changing rapidly and the individual practitioner, legal and accountancy firms, are turning to the desktop and portable systems that are becoming available.

Guide to Systems is a useful introduction to the development of computerised accountancy systems, covering the range of available facilities and conditions of use, the facilities available in small and medium-sized offices where, it is unlikely that specialist staff will be available and there is a marked emphasis on the minicomputer and its peripherals.

The first third of the book is

Dr. PETER WALLIS surveys the latest on languages
Simula textbook takes pain out of learning

Solving Fortran problems

Problems for Computer Languages Using Fortran, by F. M. Walker, 239 pp. £6.50. Winthrop Publishers.

This work is based on a student course at Cornell College. Part I is a general introduction to Fortran, while Part II is devoted to solving representative programming problems from a number of different subject areas.

It remains the main accessible reference on Simula and is intended primarily as a lucid tutorial text for those wishing to learn the language first published in 1973.

The teaching method is to show the student how to develop the language as a simulation system, the discussions of computer simulation seem particularly valuable.

Potential readers should not be deterred by the slightly old-fashioned appearance presented by parts of the book, or by the limited contemporary appeal of Simula as a programming language, this remains an important work deserving careful study.

All features of Standard are covered.

It is a comprehensive treatment to have produced the comprehensive presentation of Fortran with major examples and problems, general remarks on program algorithm design and papers.

Part II presents various programming problems, sorting, progression, specialised problems and subject.

There are sections of programming as applied to data, trigonometry, calculus, algebra, statistics, chemistry.

All aspects of Pascal are introduced subsequently, including features like file processing, dynamic data structures and recursion that are often omitted from elementary texts. Hacking from Fortran to Pascal is also covered.

Many examples and solutions are given and the knowledge assumed by the subject seems to be an ideal first-year undergraduate.

Basic concepts such as names, variables and assignment are introduced in the first chapter and this is followed by detailed discussions of data representation before programs are introduced in chapter three.

The most intriguing entry from Computatug takes the form of Kathy's Boys from British Petroleum," he added.

All experts of Pascal are introduced subsequently, including features like file processing, dynamic data structures and recursion that are often omitted from elementary texts. Hacking from Fortran to Pascal is also covered.

"The 400 metres hurdles relay

gave an average time of 53 seconds per male competitor while the

Similarly, the leading women's

Rowntree Mackintosh has recorded a unique achievement

since Computastars was launched three years ago. "It has been placed in the leading three in each of our three competitions," Cairns explained.

Midland Household Stores and Legal and General are the current best UK and International ladies' and men's tennis champions.

Turning to the individual weightlifters, Bridget Cuthill (Legal and General) and Lucy Baines (United Biscuits) hold jointly both the domestic and international trophies.

These still hovering at the water's edge must submit their applications by February 28 and have worked for their present firm or bureau since February 1. Team entries cost £25 and each team will consist of five members, including a competing captain.

There are running events which will encompass distances up to 800 yards and may include hurdling. The throwing section also has a varied format, comprising flexing one's muscles with a cricket/hockey/basket or netball and a field event-style shot or javelin.

Finally, the gymnastic section lays emphasis on the finer aspects of co-ordination, balance and bodily control.

Individual team selection lies in the hands of the playing captain, who must nominate three of his or her side to take part at each stage of the Computatug competition.

Computatug is also open both to teams and individual entrants. A team entry costs £5 with an individual 'puller' contributing £2. Once again, potential entrants must have worked for their current firms or bureaux since February 1.

How do British standards compare with those suggested at international level? Cairns points out that last year's joint women's winner Bridget Cuthill dominated the competition in the Aran Superstars competition.

She won against a high class field, furnishing additional proof if it were needed of the level which marks Computastars' normal competition experience.

Follow Kalamazoo's and Clarendon's example and fill in the entry forms on the left, posting them to Computastars/Computatug as quickly as possible.

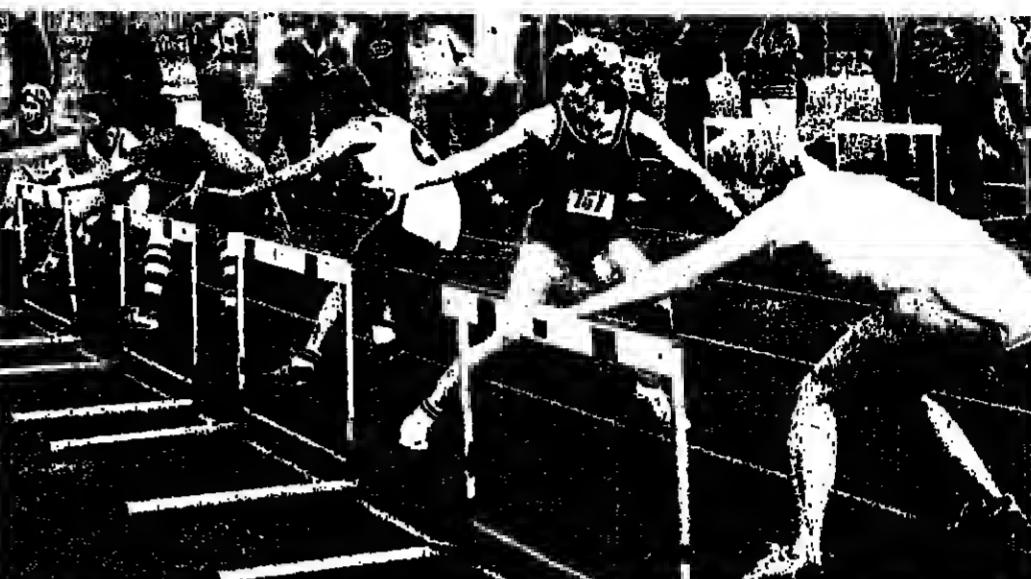
Please send entry form and entry fees to COMPUTASTARS, 117b High Street, Croydon CR0 1QG, Tel: 01-688 6690.

Only nine days left to join the 'superstars' in this year's DP Olympic Games

COMPUTER WEEKLY, February 19, 1981
PRODUCTS



Sponsored by Computer Weekly and Wright Air Conditioning



Ready to go over the top ... six of the best ladies — including eventual joint individual winner Bridget Cuthill (second left) — prepare for last year's hurdle race at the New Alexandra Stadium, Perry Barr, Birmingham.

women returned a 66 second average.

"Weightlifting tests also produced some awesome figures. The leading men's team pressed a total of 3.12 tonnes in one minute, the leading competitor raising 2½ tonnes.

All last year's winners will compete again. This means that Safe Computing will defend its bureau title while Rowntree Mackintosh seeks to retain the position as best combined men's/women's team.

Rowntree Mackintosh has recorded a unique achievement

since Computastars was launched three years ago. "It has been placed in the leading three in each of our three competitions," Cairns explained.

Midland Household Stores and Legal and General are the current best UK and International ladies' and men's tennis champions.

Turning to the individual weightlifters, Bridget Cuthill (Legal and General) and Lucy Baines (United Biscuits) hold jointly both the domestic and international trophies.

These still hovering at the water's edge must submit their applications by February 28 and have worked for their present firm or bureau since February 1. Team entries cost £25 and each team will consist of five members, including a competing captain.

There are running events which will encompass distances up to 800 yards and may include hurdling. The throwing section also has a varied format, comprising flexing one's muscles with a cricket/hockey/basket or netball and a field event-style shot or javelin.

Finally, the gymnastic section lays emphasis on the finer aspects of co-ordination, balance and bodily control.

Individual team selection lies in the hands of the playing captain, who must nominate three of his or her side to take part at each stage of the Computatug competition.

Computatug is also open both to teams and individual entrants. A team entry costs £5 with an individual 'puller' contributing £2. Once again, potential entrants must have worked for their current firms or bureaux since February 1.

How do British standards compare with those suggested at international level? Cairns points out that last year's joint women's winner Bridget Cuthill dominated the competition in the Aran Superstars competition.

She won against a high class field, furnishing additional proof if it were needed of the level which marks Computastars' normal competition experience.

Follow Kalamazoo's and Clarendon's example and fill in the entry forms on the left, posting them to Computastars/Computatug as quickly as possible.

Please send entry form and entry fees to COMPUTASTARS, 117b High Street, Croydon CR0 1QG, Tel: 01-688 6690.

H-P puts text aid on offer

HEWLETT-PACKARD has introduced the HP2601A daisycutter to join the list of peripherals available for the company's computer systems. The HP2601A produces letter-quality output and is suitable for word processing, text and document applications.

It may prove of use with HP's recently-introduced Text and Document Processing (TDP/3000) software system.

Enhancements that usually require additional applications software are built into the printer and are fully supported by TDP/3000. They include proportional spacing, automatic underlining and centring and right justification, all of which are built into the HP2601A firmware.

Bold and shadow print may be used as highlighting tools to accentuate key phrases in reports produced on the printer.

The HP2601A operates at 32 characters per second with a metal wheel or at 40 clips with a low-cost plastic wheel and each is available in a variety of type styles. Other features include absolute tabs, margin controls, bi-directional printing and reverse paper feed.

Standard issue with the HP2601A is a friction feed platen which may be used both with single sheet and continuous forms. HP also offers bi-directional forms tractors for more precise control over feeding of continuous forms.

THE HP2601A is supplied with an RS-232-C interface which operates with all HP 3000 and 1000 computer systems and with HP terminals, including the 2645, 2647, 2642, 2626 and 2624.

Manufactured for Hewlett-Packard by Diablo Systems Inc, Hayward, California, the HP2601A costs £2,471. The product is covered by HP warranty and user discounts apply, with first delivery expected this month.

Hewlett-Packard Ltd (CW), Computer Systems Group, King Street Lane, Wimborne, Wokingham, Berks. Tel: 0334 784774.

Direct to market

BRITISH distributive arm of the US International company Boles and Co Inc, Boles and Co (UK) Ltd has introduced the Direct VP800B VDU terminal to the UK.

Boles (UK) European operations director Alan Marchant describes the VP800B as "one of the most powerful software-driven terminals currently available and suitable for use in a wide range of data processing applications."

These include time sharing and data entry — and especially as a major component of word processing systems.

The VP800B includes a standard a considerable number of features not commonly found on equivalent terminals. For example, it has 32K of memory, double-width and double-sized characters, an 80 character by 24 line or 132 character by 28 line display, smooth scrolling, split screen and a detachable keyboard.

How do British standards compare with those suggested at international level? Cairns points out that last year's joint women's winner Bridget Cuthill dominated the competition in the Aran Superstars competition.

She won against a high class field, furnishing additional proof if it were needed of the level which marks Computastars' normal competition experience.

The modules comprise a 16- or 20-character alphanumeric display, 68-key capacitive keyboard, power supply unit, and a streamlined housing.

Cherry Electrical Products Ltd (CW), Colindale Lane, Harpenden, Herts AL5 4UN.

How to ensure the best choice of multiprocessor

Multiprocessors: A Comparative Study, by M. Satyanarayanan, 201 pp, £14. Prentice-Hall International, London.

DESPITE the influx of micro-computing and compact business systems, the multiprocessor market is expanding.

Cost-effective computer economics for the large-scale user gives a prominent edge to the medium and large system, especially when multiprocessing benefits apply.

The book's introduction suggests that much is known about academic and research multiprocessing equipment but there is no wealth of knowledge relating to industrial and commercial systems.

In fact, manufacturers' manuals offer only marginally relevant material. Correcting this sorry state of computing affairs was the challenge presented to the author.

It is refreshing to find a technical writer who is both well informed and capable of informing his readers.

M. Satyanarayanan, who is a member of the Department of Computer Sciences at Carnegie-Mellon University, has produced a first-class review of eight major multiprocessor computer sharing systems.

There is a highly comprehensive bibliography which appears to have encompassed every journal or magazine published since 1970.

Published in the Prentice-Hall software series, the book is valuable reading for everyone involved at operations level or those just contemplating taking the multiprocessor plunge.

Prentice-Hall acknowledges the assistance the compiler received from the associated university computerised production facilities. The further reading guide suggests that the compiler also has access to a multiprocessor data bank.

ALAN SIMPSON

Bit like a classroom exercise

The Use of Microprocessors, M. Aurnaux, 258pp, £12. John Wiley & Sons Ltd, Baffins Lane, Chichester, Sussex.

THE DAY after the publisher of a computer book actually assumes that the reader has some previous knowledge of microprocessors will be notable.

The Use of Microprocessors is no exception and the reader is once again deep into the heart of mathematics, physics and basic computing principles before he can say flip-flop or floppy disc.

Using microprocessors is just about the one subject not covered in the volume and How To Use the Micro would be a far more apt title.

However, allowance has to be made for loss of amplitude; the

book having been translated from basic French to practical English. The translator did not attempt to convert French francs into pounds sterling or interpret such statements as "The coat of the microprocessor and its extra components are significant only when large numbers, 1,000 or more, are involved. In this case, when the cost of the design study is divided between each system it can become lower than the price of the component."

A further riddle is why the publisher could not commission an English-speaking author — the species must be readily available in the UK education network.

Had a non-French author been involved, the resultant book would not have been so biased towards the Intel 8080A and Motorola 6800 systems.

The book reads like an extended lecture or classroom exercise and readers are invited to attempt a set of questions at the end of each section with answers provided at the end of the book. As an exercise, the book cannot be awarded high marks.

Publisher, author and translator could perhaps have done better, and it is to be hoped that in future editions of the book, published in the Wiley Interscience series, will include more comprehensive indices plus an up-to-date bibliography.

It would also be advisable for the book to be directed towards the popular personal computer market.

A. S.

When IBM is expendable ...

Your First Computer by Rodney Zaks, 258pp, Sybex Inc, 2344 Sixth Street, Berkeley, California 94710.

JUDGED purely on publication rates, the marketplace for books on first-time computer could well rival that for computer equipment.

Lates in an apparent never-slacking line of helpful advice offered to potential computer users is Your First Computer — A Guide to Business and Personal Computing, by Dr Rodney Zaks, a prolific American writer and teacher on all-things microcomputer.

Your First Computer, it should be established clearly, is expected to be a Pet or Apple, IBM is

mentioned only peripherally as being a supplier of a model 5120, a model whose price is higher than most integrated computers.

Having dismissed the world's major computer supplier, the book launches into brief, but nevertheless highly relevant, descriptions of other manufacturers and products.

According to Dr Zaks, everyone's life will be changed by the microcomputer and the versatility of silicon chips is closer than we thought.

An appendix listing current US microcomputer magazines makes a fascinating study. Dr Dobb's Journal, Nibble and Silicon Gulch Gazette certainly suggest that the industry is more vibrant without yesterday's Klondyke rather than a micro-past.

Dr Zaks makes the interesting

observation that tomorrow's system will always be cheaper than today's. Readers should not sit back at this point until such time as the micro is given away with the software at the local branch of W.H. Smiths.

As a basic primer for microprocessor enthusiasts, the book offers a comprehensive and enlightened guide to the expanding world of personal computing.

Like so many similar books on microcomputers, how it does it is more important than its value for the user.

Dr Zaks makes the interesting

claim that the microprocessor

is rapidly and the professional accountant's concern. Equally, the range of available facilities that are becoming widely available.

Guide to Systems for Professional Accountants, Ed. B. Knight, Computer Guides 1980.

PRACTISING accountants are aware by now that their professional systems are readily acceptable to computerisation but, paradoxically, although some of their clients may have been using a computerised system successfully for some time, using a computerised accountancy system in their own office is still comparatively rare.

Because of the cost of a mainframe machine and the lack of expertise, all but the largest firms have found it necessary to employ computer bureaux.

The first third of the book is

Dr. PETER WALLIS surveys the latest on languages Simula textbook takes pain out of learning Solving Fortran problems

SIMULA BEGIN, by G. M. Birnstiel, O-J Dahl, B. Myhrhaug and K. Nygaard, 393pp, £6.50. Input Two-Nine.

A SIMULATION language based on Algol 60, Simula was designed at the Norwegian Computing Centre in the late 1960s and the present book is the revised second edition of student text on the language first published in 1973.

It remains the main accessible reference on Simula and is intended primarily as a lucid tutorial text for those wishing to learn the language.

The book is of wider interest than this limited aim implies. First, it may be read as an entertaining and thought-provoking collection of worked programming examples and exercises, for purposes as varied as simulating a post office or car-wash, threading a matrix, or symbolic differentiation.

Secondly, the designers of Simula had some remarkably advanced ideas for the period when

the language was designed, such as the Simula GLASS concept (shadowing abstract data types and quasi-parallel programming methods) relating to features of later languages, like Ada tasking.

This work is based on real student use in a Fortran programming course at Grinnell College, Iowa. Part I is a general introduction to Fortran programs while Part II is devoted to solving representative programming problems from a number of different subject areas.

The teaching method is to show the main parts of the book presenting the detailed features of Simula in a general introduction to Fortran programs, while Part II is devoted to solving representative programming problems from a number of different subject areas.

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Terminal for all seasons

BASED on the latest Olympia electronic daisywheel typewriter, the Dataplus input/output terminal is said to offer advantages in the automated office, particularly through its ability to print letter business correspondence.

The terminal may be linked to all small computers in common office use for word and data processing. Besides providing a computer system with keyboard and typewriter printer, the terminal also operates as a conventional typewriter.

A simple switchover procedure converts it from one method of operation to another. Dataplus Ltd of Cheltenham is launching the product as sole UK distributor for Olympia Business Machines.

The new terminal may meet the need for a business data processing system serving first-time users. It can operate either manually or in automatic mode to produce letters, stock ledgers, schedules, invoices, forms and other business documents.

Even when word processing is adopted by an organisation, an executive secretary is still required to type some documents conveniently.

Using the Dataplus innovation, the secretary can use the office computer without moving to another workstation and adapting to a new keyboard.

A 96-character daisywheel or typewriter produces sharply contoured printing. The wheels are interchangeable, different wheels giving a choice of type fonts. Either a 10 per inch or 12 per inch pitch can be selected to give a print speed of 20 cph.

Easily exchanged cassettes contain the printer ribbon, the range including multicolour fabric and correctable "cover-up" and "lift off" carbon ribbons plus provision for cutting stencils.

Available from specialist mini and micro computer suppliers, the Dataplus input/output terminal will retail at about £998 plus VAT.

Dataplus Ltd (CW), 39-49 Roman Road, Cheltenham GL51 8QQ. Tel: 0242 30030/37373.

The ET 231 incorporates a bi-directional printing facility em-



An operational view of Delta Systems' Video Telex which enables messages to be typed on a VDU in half the time required by an orthodox telex machine. Each Video Telex station costs about £900 and can correct spelling mistakes, delete lines or excise paragraphs.

Delta Systems (CW), Data Transfers Division, 56 Chiswick High Road, London W4. Tel: 01-995 8301.

Memory supplement

UK market leader in the electronic typewriter field, Olivetti has introduced the ET 231 intelligent memory machine to supplement its existing range. The 231 is designed to bridge the gap separating assembly which houses a 16,000-character (or 8-page) working memory, two serial line ports, and a real-time clock.

They also incorporate a memory-resident version of the RT-11 operating system called MRRT-II (Memory-Resident RT-11) developed for the SBII series.

The Standard SBII enclosure is 12 in x 13 in x 4 in (30.1 cm x 32 cm x 10.1 cm) for all models.

The SBII-AA includes the basic configuration with room for "value added" by OEMs. The SBII-DA is preconfigured to support ten serial lines, the SBII-EA will support seven serial lines including one

plying an interchangeable daisywheel printer. Key sections of a script may be emboldened and type styles changed simply by an assembly which houses a 16,000-character (or 8-page) working memory, two serial line ports, and a real-time clock.

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The SBII-AA includes the basic configuration with room for "value added" by OEMs. The SBII-DA is preconfigured to support ten serial lines, the SBII-EA will support seven serial lines including one

plying an interchangeable daisywheel printer. Key sections of a script may be emboldened and type styles changed simply by an assembly which houses a 16,000-character (or 8-page) working memory, two serial line ports, and a real-time clock.

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Q. 'Who satisfies 4300 end-users more than IBM?'

A. 'CINCOM'.

ENV-DATA is the on-line interactive data entry system from Cincom Systems, designed with 4300 end-users in mind.

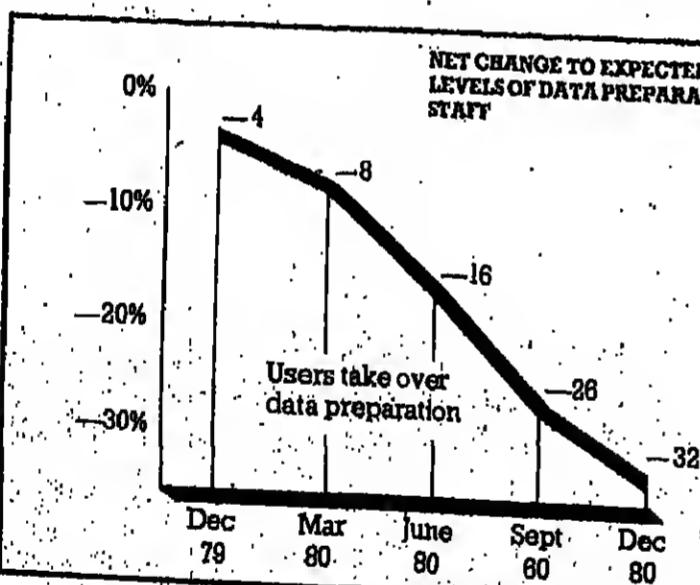
ENV-DATA interactively enters, validates, edits and stores all data for immediate or subsequent processing.

And it puts the control and responsibility for data in the hands of the end-user, the person who is most familiar with it.

As a result, errors due to data transposition or misinterpretation are virtually eliminated - and clerical load significantly reduced.

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By combining powerful data editing facilities with Cincom's new advanced mapping system, all the end-user then has to do is complete the indicated fields whilst the data is automatically checked for standard attributes such as numeric, alphanumeric and range etc; plus alignment, optional zero fill, right or left justification and packing.



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Because of the powerful control exerted by the end-user over data entry and the automatic validation processes, ENV-DATA minimises errors, reduces entry delays, reduces the need for data entry staff and allows the end-user and data processing department to work together in developing data entry applications.

For information on ENV-DATA or Cincom's DB/DC Productivity Seminars phone Jackie Duncan at Cincom Systems International Ltd, St Ives House, Maidenhead, Berks. Telephone: Maidenhead (0628) 20466.

Cincom Systems

Also included in Cincom's range of productivity and DB/DC software for the 4300 are CMS II, VAX, COBOL, BASIC, MANTIC, TOTAL/DBM, ENVIRON/DC.

Chillio 100

SOFTWARE SPECIAL - 1

Much attention is focused on software products for minis and even micros, but mainframe products still account for the

major part of overall software expenditure. This feature has points of view from ICL, Cincom and Altergo on commercial

products for mainframes, and asks an academic where recent developments could take us in the foreseeable future.

Why all OS roads from IBM seem to go the same way

by John Ennever

IN January 1979 IBM's data processing division announced the 4300 machine series, and along with its new releases of most of the existing operating systems.

Initially sales emphasis seemed to be on one of them, the new DOS/VSE. However, over the last year many IBM customers have been pointed towards VM: either as part of the installed software or, in the case of some new users, as a total solution. It seems appropriate, then, to review the history of the IBM control programs and consider their possible futures.

When IBM introduced the 360 range the intent was to have one operating system, OS - The Operating System with three versions: PCP, MVT and MPP. There was a problem in that the smallest of them, PCP, was too large for the small end of the 360 range. So IBM in Germany wrote three smaller control programs - DOS, TOS and BOS.

These were different from OS: they had a different philosophy, different job control language, different layout of storage; in fact IBM had saddled itself with two distinct growth paths from this point on. It would mean two sets of all standard software, utilities, compilers and so on; one for OS and one for DOS. TOS and BOS users began converting to DOS and PCP users to MVT or MPP.

VSE was now clearly an interactive operating system. It was "expected" that VSE users would maintain and test their source programs at terminals using the new DOS products.

VSE was there, either as a standalone system or packaged with VSE, but most of the 4300 accounts still seemed to be VSE, with some VS1 on the more powerful 4341.

Not until the announcement of the fourth machine in the 4300 series, the 4341-2, was MVS supported in the range. The smaller 4331s (there were two models now) both fell below the capacity needed for MVS, but IBM felt that both 4341 models were powerful enough.

Meanwhile, early VSE users had some problems. The SPO/B installation aid had many flaws and the Interactive system ICCF seemed to use an unusually large amount of CPU time. A change seems to have occurred in marketing aims and the advantages of VSE were being exploited.

VSE has changed over the years and is now much enhanced. Without a guest operating system (VS1, VSE or MVS) it is possible to run most OS or DOS program products. It is CMS which gives VM this facility, and a user may change his machine from one environment to the other with a single command.

Why, then, have any operating system other than CMS? CMS offers all the facilities of the operating systems on an interactive basis as it was designed to do.

In 1980, VM/SP was released. SP (the System Product) is installed on top of a VM base and gives a much enhanced system. For example, the system Editor, XEDIT, replaces (and is superior to) its predecessor BDGAR; the macro language is much improved; all new devices are supported, and SNA facilities are provided.

What is missing, is the ability to run CICS programs directly under CMS. CICS is IBM's terminal monitor system which runs in OS and DOS configurations.

In fact, the product DMS/CICS, which allows the user to define his CICS screen easily, has its counterpart in DMS/CMS. It seems VM is enhanced, ready and waiting for users to convert to it.

VSE users may have to choose between upgrading their machine power to cope with MVS, converting to VM or staying with a stabilized system as many 360/DOS

users have done over the last few years.

DOS/VSE users might be attracted to VM, for the efficiency of CMS and its lower CPU overhead for development functions. There is no doubt also that VM/CMS is by far the easiest of the IBM operating systems to use and learn.

Several new users are already using VM/CMS as their only operating environment and there are indications that IBM expects that if VSE or MVS are to be used, they will be slaves in a virtual machine. For example, DOS/VSE has been enhanced so that it runs without address translation under VM. The 4341 allows both MVS and VM microcode assists to coexist in the machine. (Why offer such a facility if MVS is not expected to run in a VM system?)

How will IBM achieve the establishment of one operating system which will run on all its 370, 3030 and 4300 machines, and which system will it choose? Only VM is currently supported throughout the range; only VM has the ability to absorb any features of DOS and OS, that customer demand may continue; only VM meets the current state of the art for control programs and could be correctly termed a Hypervisor. Where must DOS users turn if they exceed 12

partitions or 16-megabyte virtual memory?

Another pointer recently was the rumour that the operating environment for the top of the range IBM machine, the 3081, is likely to be VM in nature. And lastly, the only operating system capable of easing the conversion to one system is VM, which can provide the old facilities alongside the new. No user with any of IBM's data processing division machines can

ignore the development of VM by IBM.

Nor should users be unaware of the grip that this move may give IBM on software revenues. The 4331 with an adaptor based hardware has drawn many first time users to IBM peripherals. It is likely that a move to VM may do the same with software, and enable IBM to control software revenue more closely than it has done in the past.

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RAPPORT is a practical, proven Relational database system.

It runs on IBM, ICL, Univac, Honeywell - over fifteen machine ranges now, with others available on demand. Whatever your computer hardware and whatever your data management problem, RAPPORT gives the facilities to solve it.

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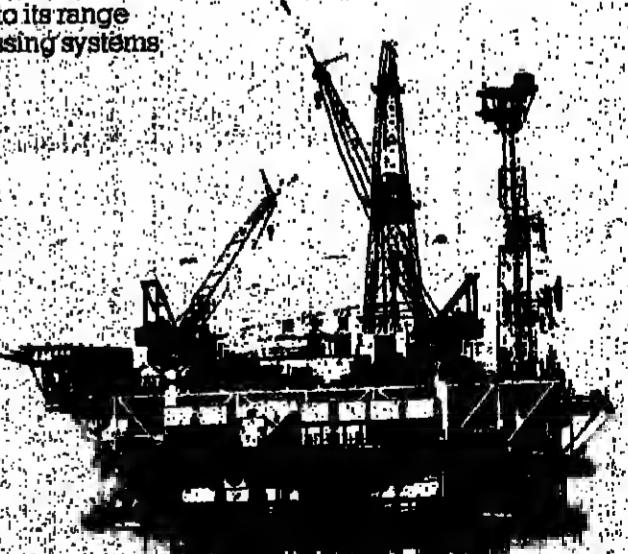
RAPPORT gives these comprehensive features in a package that is easy to learn, easy to use - which will rapidly pay for itself in lowered software costs. If you would like to find out more about RAPPORT, please contact:

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BP has added RAPPORT to its range of exploration data processing systems on VAX 11/780 hardware.

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Making case for software's independent suppliers

by Terry Booth

AT its annual Million Dollar Awards ceremony in April 1980, International Computer Programs recognised 432 software products as having exceeded \$1m in gross sales. Many of the products from independent software suppliers had achieved milestones in gross sales of 20, 30 and 50 million dollars with the top award of \$100m going to Clicom's Total Data Base Management System. In 1971 only 29 software products had achieved \$1m distinction.

The prime case for independent software suppliers is that without them the data processing industry would not have had a range of tools to exploit fully the continuous breakthroughs in the price/performance of computer hardware.

In the Sixties and early Seventies the single supplier concept of acquiring the computer, its peripherals, terminals and software was considered *raison d'être* for data processing managers everywhere to look to their hardware salesmen for the provision of the entire box of tricks.

One can understand, to a degree, that earlier philosophy. However, many of today's software decisions, like other investments, must be substantiated by appropriate cost/benefit appraisals and return on investment justification.

This has produced a bandwagon effect. Independents are now seen as legitimate business partners; the old single supplier arguments of the computer manufacturer are no longer the emotional sales obstacles they used to be.

Between 1970 and 1980 computer hardware price/performance improved by a factor in excess of 200:1 (RPI adjusted). During the same period we have seen huge increases in people costs at all

levels of a computer installation. It is inevitable that computer users will demand new ideas and techniques to improve productivity in all aspects of their business, not merely with marginal benefits that most software products have achieved to date, but with completely rethought methodologies to replace many of the sacred cows that have been with us for 20 years or more.

For example, so-called high level languages like Cobol and PL/I were conceived three generations of hardware ago and provide little comfort to the new breed of computer end users.

Risk

"SOLVING
DAY TO DAY BUSINESS
PROBLEMS THAT MATTER
IN A COMPANY WHICH
IS EXPANDING
FAST."

"THE SENSE
OF ACHIEVEMENT
IN FINISHING
A TASK."

ASK SYSTEMS PEOPLE AT HAMBRO LIFE WHAT IS THE KEY ATTRACTION OF THE JOB.

"REAL
CHALLENGE WITH
JOB VARIETY."

"BEING
INVOLVED RIGHT
FROM THE
START."

Most people in Systems stay with us — over the past 2 years, staff turnover in this department has been less than 3%.

So what is it about Hambro Life that makes Systems people enjoy their job and stay with us? Simply this:

Systems is at the heart of the Company. The initial decision to build the Company's business around flexible computer systems has enabled us to react quickly to market needs. Today, with assets in excess of £1 billion, Hambro Life is the largest unit-linked life assurance company in the U.K. In 1980 alone our business grew by another 28%.

Such a rate of growth means that, although our current computer systems have served us well, we are making large scale changes to all our major systems. This includes the development of a completely new life system which will alone take some 280 man years' effort. These changes depend heavily on new technology — including database, on-line systems and word processing.

Our next generation of systems is producing exciting opportunities for rewarding, personal growth at the centre of one of the U.K.'s most successful companies.

**SENIOR CONSULTANTS To £14,800+CAR.
SENIOR SYSTEMS ANALYSTS To £13,100+CAR.**

These jobs put you firmly in the front of our business management, sharing responsibility for wide ranging business decisions. You should be under 35 and have at least 5 years' large-scale systems experience, including a record of successful implementations. Currently you are likely to be active in consultancy or project

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We need individuals with both the experience and rewards to match their potential. You should be under 30 and have at least 2 years' systems experience including at least one successful major systems implementation.

Realistic salary levels are just one aspect of a whole Company philosophy which you'll find refreshingly different. We're a young business-like and forward-looking organisation. We value you in much

responsibility as you can take and recognise achievement with real rewards.

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For more information and an application form, please call Anita Meech on Swindon (0793) 27812 (24 hour Ansaphone), or return the coupon to her at Hambro Life Assurance Limited, Hambro Life Centre, Station Road, Swindon, Wiltshire.

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Analyst/Programmers MINI HARDWARE

BERKS.

Our client is an international manufacturer within the computer industry. They are seeking to fill two positions and require that applicants possess a good knowledge of COBOL and should be familiar with commercial applications in a real-time environment. There is a wide range of company benefits, including a profit sharing scheme paid bi-annually, a half month's salary pre-Christmas payment, plus a substantial company package for the right people. R.4982

Analyst/Programmers & Programmers HONEYWELL

S.W. LONDON

A leading manufacturing company require two experienced Senior Analyst/Programmers, one Analyst Programmer and one Programmer to complement their existing team. Experience required ranges from 2/5 years of on-line working with COBOL. A sound knowledge of commercial application and project management will be advantageous to those applicants applying for the senior positions offered. The company benefits include five weeks' holiday, product discount, subsidised canteen and Pension Scheme after one year's employment. R.8013

Basic+/Basic+2 Programmers

CITY

We are in contact with three banks in the City who are seeking programmers with upwards of eighteen months' experience in BASIC+, BASIC+2, or AIMS. Successful applicants can expect to be working in a batch and real-time environment on applications such as foreign exchange and eurobonds. Opportunities for career progression are excellent and the employment packages offered are without equal. R. GEN

Analyst

HERTS.

£7,500-£10,500

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RPG II Analyst Programmers IBM SYS. 32, 34, 38

LONDON CITY

An excellent opportunity has arisen for experienced Analyst Programmers to progress into consultancy. Ideally you will have at least three years' IBM-RPG II experience, one of which should involve systems work. Applications will revolve around banking and insurance projects and will include database, communications and financial planning and modelling. Applicants must be of smart appearance and have been educated to A-level standard. An excellent benefit package is offered and futuristically will include a car. M.4726

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Analysts and Programmers ICL 2900

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London, W1R 7FB. Telex: 28861.

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Computer Sciences, now in its twentieth year of operation, is the largest hardware independent information sciences company in the world.

The services CSC provides cover every aspect of computer technology: from requirements analysis to the design and implementation of large real-time information systems (particularly command and control); from the design and development of many different compilers to the development of complete operating systems for a number of computers; to the design of data communications networks.

The company has personnel resources of over 15,000 employees located in over 100 offices worldwide and also owns its own remote processing service, INFONET.

CSC UK was formed in 1969 and is perhaps best known for the development of large projects such as the London Airport EDP Scheme (LACES) and the Royal Navy's Command, Control and Information System (OPCON).

Towards the end of last year the company was awarded a number of similar projects, as a result of which several extremely interesting and challenging positions have been created. These are urgently required to be filled and applications are therefore invited from candidates who feel they fit one of the following categories:—

Systems Design Consultants
£11,500-£17,000 depending on experience

The salary range above clearly indicates that these positions offer tremendous scope to good people. We will expect to see extensive large systems design experience, thorough understanding of how database and on-line systems are built and co-ordinated and — most importantly — evidence of being capable of working from the higher conceptual levels down to detailed design, on large projects.

At least one of the positions available requires extensive knowledge of ICL 2900 hardware and IDMS and associated software, whilst Data Analysis (or similar) skills are essential from all candidates.

Comms Software Designers
£10,000-£13,500 depending on experience

We seek talented senior team members, people who can conceive and design networks incorporating packet switching, voice and data, transmission etc. etc. Software expertise is a vital ingredient in the equation, so experience of software modelling, software package enhancement or amendments must be present.

An important point to note is that pure specialists in comms or telecoms will not be suitable. Certainly communications knowledge is of primary importance but individuals must have a broad and comprehensive view of systems design and therefore be capable of ensuring that the communications side of a large distributed system is properly designed and implemented.

The quoted salaries are at the top end of the normally available market rates and reflect the fact that CSC is a highly professional and reputable company. Naturally, benefits are in line with this and include BUPA, company pension scheme and a car leasing scheme for senior staff. Season ticket loans are also available and are interest free and relocation expenses can be made available if appropriate.

Contact: Andy Wright or Mike Creamer at Modus
or K. R. Barge on 01-439 4511

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Result in 1981:

Hambro Life is the largest unit-linked assurance company in the U.K., with assets in excess of £1.1 billion. In fact, in 1980 we notched up a phenomenal growth in assets of 28%.

Our integrated systems have now entered Phase 3, while the current configuration is a 3033N (4MB) and a 3031.

From this you may assume that our Data Processing Division is very large, very exciting, full of career potential - right to the top. Your progress and rewards are based on your performance. The company itself is young with an average age of 28 in the Programming Department.

So if that gives you some idea of why Hambro Life is the company to work for, we can now move on to your job.

We need to expand our technology biased areas with talented people who have a proven track record of excellence and potential to grow.

The areas of expertise that interest us include:

- IMS DB/DC software
- database and data administration
- computer systems design especially on-line systems
- hardware capacity planning and management
- DP training and career development planning
- project management
- people management

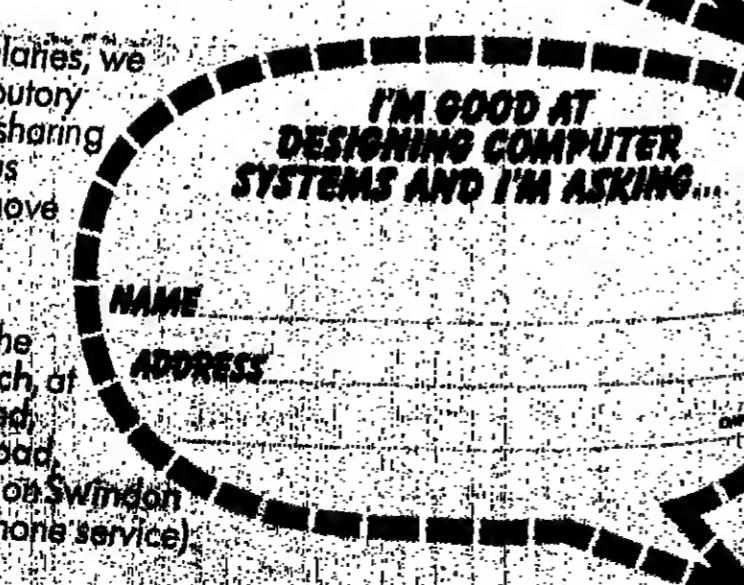
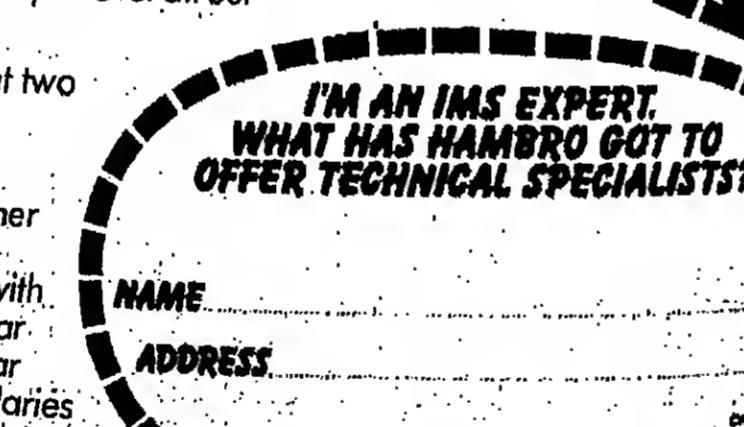
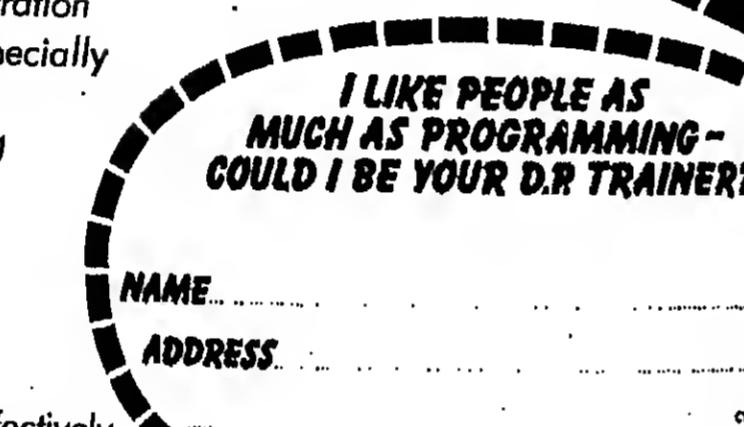
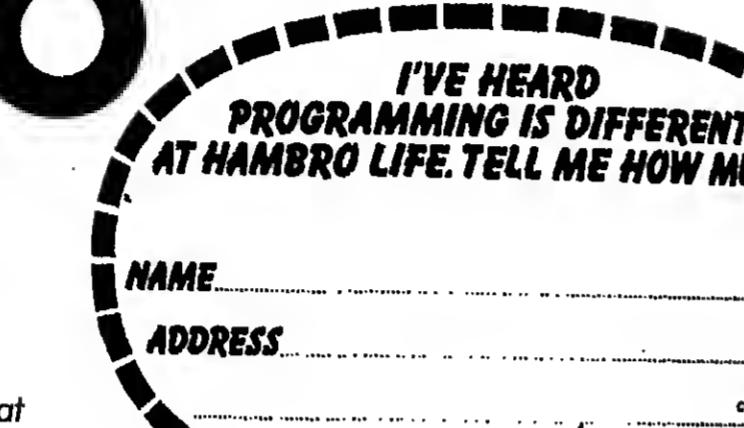
We pride ourselves on effectively utilising the expertise each individual offers and on building jobs around that expertise - providing career prospects for all our people in every area of D.P.

We will be offering jobs at two levels:

Jobs like Chief Technical Designer and Chief Programmer after starting salaries up to £15,000 plus a company car with all running expenses. For Senior Technical Designers and Senior Programming Consultants, salaries will be up to £13,000 plus company car and all running expenses. The D.P. Divisional Trainer we need could be at either level.

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The International nature of the project dictates that the person will need to be mature and capable of consultation and liaison with Senior User Management in the U.K. and overseas offices, to ensure the successful co-ordination of development and implementation of the system.

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£7,000-£9,000

HANTS
Our client requires both Programmers and Systems Analysts for their main Computer Centre servicing user requirements throughout the U.K. Developing systems for financially based applications offers job interest and the opportunity of working on IBM 4300 equipment using CICS for on-line systems development.

SYSTEMS ANALYSTS: Must have been involved in the design, specification and successful implementation of a significant commercial project and be able to relate confidently to user personnel.
and PROGRAMMERS: Will need to display a professional approach in developing COBOL or ASSEMBLER programs and have the drive to move into a user contact role.

Our CLIENTS can offer a technically stimulating environment using some of the most up to date computing facilities available. A full range of benefits including relocation assistance support these opportunities in an environment where personal contribution is recognised in a progressive installation.

Ref: RS 1902/1

COULD YOU BE A RECRUITMENT CONSULTANT?

£7,500-£9,000

ANALYSTS & PROGRAMMERS £7,000-£11,500
BERKSHIRE

Our client is seeking additional systems and programming personnel to join and enhance their development teams working on a full range of new systems covering marketing, financial and production applications.

The installation uses IBM hardware with database and on-line systems. Experience of a similar environment will be advantageous although in some positions this is not imperative.

The successful candidates will be offered the opportunity to work in pleasant surroundings in an interesting environment using the latest IBM hardware and software techniques. Career development is encouraged and full technical training will be provided where necessary.

Telephone Myriad on 01-353 0981 to discuss these positions in detail.

Ref: HN2/1902/CW

CITY

We wish to appoint an additional two recruitment consultants within the Myriad organisation following the expansion of our City office. Applicants will be interested in business matters, keen to develop management skills in a position offering job satisfaction, high rewards and the opportunity of developing personality and expertise in the computer industry. Dealing with people, developing relationships and understanding client requirements will be a major aspect of the work. Involving communications and computing skills. Under 27 years of age you should be well-educated with either programming or analysis experience gained in a commercial environment. An awareness of business gained in a Contract role would be particularly relevant. In addition to a confident and outgoing personality, the ability to work on your own initiative is a key requirement and the potential to grow with the company is of prime importance.

These positions offer a first year salary in the range £7,500-£9,000 and substantially higher rewards will be achievable following comprehensive training during the first year of appointment. The Company offers a professional approach to computing issues resulting in a high competitive spirit and united commitment to growth.

Ref: AW1/1902

MYRIAD APPOINTMENTS

30 Fleet Street, London EC4Y 1AA

Telephone 01-353 0981 24 hours

Job is life

Holland

A highly respected Systems Consultancy based in Holland requires experienced Dutch-speaking personnel to maintain and develop new business. This successful Company which is part of one of the world's largest independent computer systems consultancies, has a solid and reputable client base covering all aspects of computing. They are interested in attracting the following personnel:

- (1) Senior Systems Analyst/Project Leader with ten years in commercial computing. Experience in Database System and Cobol is essential.
- (2) Senior Database Consultant must have in-depth expertise of

Database Development (preferably I.D.M.S.) and ON-LINE applications.

- (3) Senior Analyst 6-10 years' commercial design encompassing Database Systems and Cobol.
- (4) Programmer/Analyst, with a solid Cobol background with exposure to Transaction Processing and Database Systems.

It is important that applicants are adaptable, articulate, neat in presentation and possess a high degree of technical competence. This is a highly reputable organisation implementing top level management for many years.

For further details please contact Eddie Howard.

Avionics – Scientific Programmers

LONDON/HOME COUNTIES/SOUTH SALARIES £6,000-£12,000

We have a large number of openings for people with scientific or avionics expertise. These opportunities are wide and varied and some involve a proportion of overseas travel. Candidates should hold a degree in a scientific discipline and have experience in some of the following areas:

LEVEL LANGUAGES ★ FLIGHT SIMULATION ★ MATHEMATICAL MODELLING.

These appointments are placed throughout the above locations and all are with reputable established companies. In some cases a company car is provided.

For further details please contact Eddie Howard.

SOFTWARE DESIGN ★ REAL TIME MINI/MICRO SYSTEMS ★ AERONAUTICS AND DEFENCE SYSTEMS ★ ASSEMBLY

Mini Based High Technology Software Engineering Hertfordshire

Automation Systems, part of Kent Process Ltd., are a young dynamic company, specialising in computer-based Process Control and Telemetry systems. Based in Hitchin, Hertfordshire, with customers throughout the world, they are continuing to develop their sophisticated range of systems and consequently require additional key personnel with expertise in any of the following areas:

★ Process Control / Telemetry
★ Software Systems

★ Real-time Applications.
★ Technical/Systems Programming.

This is an excellent opportunity to team up with a highly successful company who are still young enough to recognise and appreciate dedication and determination. Career opportunities are excellent offering variety and scope on projects in the UK and overseas.

For further information please contact Eddie Howard.

Systems Programmers and Technical Authors UK and Overseas

Here is an excellent opportunity for technically minded individuals with an interest in either systems programming or technical writing. A leading computer manufacturer is now recruiting additional personnel to meet the demands of a rapidly expanding section of the industry. PROGRAMMERS with a minimum of two years' technical experience will be involved in a variety of projects ranging from software design and development through to final testing and implementation prior to general release.

For further information please contact Eddie Howard.

Edmund Howard & Partners

5 Brighton Road, Surbiton, Surrey, England, Tel: 01 399 9183

D.P. Consultants

Central London

to £15,000 + car

Our client, a prestigious, international management consultancy, wishes to appoint additional Data Processing Consultants for a variety of U.K. and overseas assignments.

Successful applicants will be given the opportunity to broaden their experience by working with senior management on strategic and operational problems over a range of applications, both in U.K. and overseas.

Ideally you will have a good degree, at least 5 years mixed user and technical experience to include programming, analysis, design and installation. Applications experience should include some of the following: order processing, stock control, accounting, production control, banking, insurance and system audit.

Personal qualities of manner, appearance, disposition and communications skills are vital. The preferred age is between 27 and 35 years. Company benefits, including overseas allowances, are generous.

Applications Consultant

Business Systems

Home Counties Border

£10,000 + car

Our client, a major international supplier of office computer systems, is expanding its support organisation. The Applications Consultant will be responsible for a team of analysts providing a range of pre and post sales support to clients in the U.K. The successful candidate will have a commercial programming background with good client liaison skills.

Applications Analyst

£8,000 + car

Reporting to the above consultant, you will be involved in providing support for client applications on a growing range of sophisticated electronic office products. You will have 2 or 3 years experience in commercial programming and a healthy attitude to job flexibility and ambition.

You could not fail to be impressed by the company's range and quality of products.

Apply in confidence to Terry Hervey by sending personal and career details, or contact him for an application form, evenings 01-731 5375 or daytime as below.

HR Harvey Recruitment
Executive and Computing Personnel Consultants
500 Unsworth House, 150 Regent Street,
London W1R 5EA Tel: 01-731 5351

DATA PROCESSING MANAGER

Raleigh Industries (Nigeria) Ltd

The successful candidate should be educated to degree level and will have had several years' experience in Data Processing, preferably at a senior level.

The remuneration package will be attractive and dependent on experience and qualifications.

Please write to Mr. G. Warby, Management Development Officer, TI Raleigh (Services) Limited, 177 Lenton Boulevard, Nottingham NG7 2DD, for an application form or telephone Mr. M. Fisher, Systems Manager, on 0602 787761, ext. 115 for further information.



JBA

Sales Consultants

Essex/Birmingham

c. £13K + car

A leading, nationwide, bureau organisation, are seeking experienced Sales Executives to contribute significantly to current expansion plans and develop their own customer base. You will be responsible for selling the bureaux wide range of data processing services, including application packages, terminal enquiry facilities and bespoke systems. Main preferred qualities sought, are a sound understanding of business problems, a proven sales record in a related field, and ideally, a background in accountancy or business systems. Targets are very realistic, and achievable, for salesmen with energy, initiative and the enthusiasm to succeed.

Contact: Brian Peatles

Systems Manager – Designate

c. £13,000

A small but expanding telecommunications systems house require a highly competent technician to take full responsibility for a Command and Control real-time project, with the client site being in North Africa. You will be working on Dina General hardware, with the programming language being Fortran, and your main involvement is developing, installing, commissioning and supporting the total system.

Experience in systems, comms, and applications software, are essential qualities. Candidates must be prepared to travel overseas throughout for extensive periods.

Contact: Brian Peatles

Communications Support

£10,000

The Computer Services Department of this well known organisation, are seeking senior/junior technical expertise in the telecommunications field. It is essential to have good experience of IBM 3270, SDLC, HDLC, X25 or Package switching.

For the more senior position, a background including communication system design is almost important. A degree or equivalent qualification in Engineering or related subjects is mandatory for both positions. Good prospects and training will be offered.

Contact: Janet Chilvers

Systems Software

£10,000

South Coast

An internationally recognised electronics company, is at present seeking systems software experience. It is essential to have at least four years in software development, with knowledge of support tools, such as compilers, linkers and pre-processors, with a particular emphasis on the UNIX operating system. They also require experienced people in the area of real-time systems with micro processors, including peripheral handlers. Knowledge of word processing applications design would be a definite advantage.

Contact: Janet Chilvers

Analyst/Programmer

c. £10,000

Due to continued expansion, a leading film production and distribution company have upgraded their site to an NCR 8430 and so need an experienced Analyst/Programmer to develop certain commercial applications both here and abroad.

Candidates should have at least 4 years experience in COBOL and possess the analytical skills required for a dynamic commercial industry.

Current systems are mainly interactive, so a knowledge of this technology would be beneficial.

The successful candidate will be required to contribute to development at the Paris office and so a working knowledge of French would be an obvious advantage.

Normal large company benefits apply.

Contact: David Hendry

Mini Systems Analyst/Programmers

to £8,500

London

Our client, Silicon Consultancy International, requires Analyst/Programmers to join its ENERGY SYSTEMS division, helping to design and develop systems to manage the exploration, supply and use of Energy resources.

Applicants must be self-motivated and should have at least 10 months experience of high-level programming (e.g. COBOL, FORTRAN, PASCAL) on mini-computers. On-line database expertise would be an advantage.

Successful candidates can expect to work on a variety of challenging projects in a demanding environment, the prospect of rapid promotion to project leading and consultancy roles.

Contact: Margaret Stevens

Analyst/Programmer

c. £8,500

A well established software house and systems consultancy, are expanding their London office and so have a requirement for analyst/programmers to develop and support turnkey projects based on the TI990 range of computers.

Candidates must have at least 3 yrs' experience in d.p. preferably being gained in a mini environment, coupled with a sound knowledge of COBOL. An understanding of full working knowledge of systems in a financial area, would be an added advantage.

Training with the company's products will be given. It is expected that the candidate be self-motivated as this is a responsible position.

Contact: David Hendry

Programmers – Financial Systems

Rural Hampshire

to £7,500 + Mortg. Subsidy etc.

A large and expanding insurance company are currently seeking experienced COBOL programmers to strengthen their project teams involved in development of sophisticated financial systems.

Current configuration includes Rediffon main and Burroughs B6800 mainframe, incorporating batch systems and on-line testing facilities.

Experience must include 18 months COBOL, not necessarily in a financial institution. An excellent training programme has been devised to assist career progression.

Absolutely first class package to include mortgage subsidy, low interest loans, sports and social club, generous re-location expenses, plus others.

Contact: Brian Peatles

JAMES BAKER ASSOCIATES, International Personnel Consultants, 32 Savile Row, London W1.

Tel: 01-439 9311



HEXAGON CAREER OPPORTUNITIES

SENIOR PROGRAMMERS

Victoria

c. £9,000

- ★ To become involved in 'State of the Art' development using fully conversational IMS DB/DC
- ★ 2 years plus experience in COBOL with some CICS/DL1 or IMS
- ★ A first-class Multinational Company with excellent working environment, benefits and prospects
- ★ Candidates with some Supervisory experience will be shown preference

Ref: PJ 80188

ANALYST PROGRAMMER

West End

c. £10,500

- ★ Assist in setting up new DP Department
- ★ IBM Experience required, preferably with APL/VM/CMS
- ★ Large Information System to be installed using RT Interactive TP
- ★ Very good Career Progression into Project Management

Ref: PJ 80178

MVS SYSTEMS PROGRAMMING MANAGER

Middx/Croydon

To c. £14K

- ★ Mature Systems Programmer
- ★ Experience of MVS/TAM/NCP, etc.
- ★ Two positions with well-respected Multinational Companies

Ref: PJ 81263

ANALYST PROGRAMMERS & PROGS HP 3000

Herts and City

c. Maximum £10½K

- ★ Developing Systems using HP3000/MAGE/VIEW/QUERY
- ★ Requirements for BASIC & COBOL
- ★ Two requirements for SPL (will consider ICL PLAN)

Ref: PJ 81264

ANALYST PROGRAMMERS & PROGS.

Middx

To c. £9K + Car

- ★ Minimum 2½ years COBOL (pref. IBM)
- ★ Hopefully some Supervisory Experience
- ★ To work on development

Ref: PJ 81265

PROJECT LEADER/MANAGER

North London

To c. £11½K

- ★ To work on the development of a large Inventory Control System
- ★ Implementation in various Overseas Countries
- ★ Some exposure to on-line systems

Ref: PJ 81266

ANALYSTS & PROGRAMMERS IBM G.S.D.

Central London

To c. £10K

- ★ Solid RPG/H experience and previous systems involvement
- ★ Banking and Financial Applications preferred
- ★ Rapid promotion and progression
- ★ Some opportunities for overseas travel

Ref: PJ 81267

ANALYSTS

Central London

To c. £10½K

- ★ Must have programming background (pref. ICL)
- ★ Financial/On-line/communications Applications
- ★ Good career prospects

Ref: PJ 81268

TRAIN AS SYSTEMS PROGRAMMER

Insurance - C. London

NEG.

- ★ 2/3 years COBOL programming - UNIVAC exp. preferred
- ★ To be trained in 'State-of-the-art' systems programming
- ★ Excellent Co. benefits - Inc. free life assurance/subsidised mortgage

Ref: PJ 81269

CHIEF PROGRAMMER

Central London

To £12K

- ★ 6/7 years COBOL programming - UNIVAC exp. preferred
- ★ Large involvement in Database applications
- ★ High degree of responsibility
- ★ Excellent benefits as expected of major company

Ref: PJ 81270

PROJECT LEADERS

TEAM LEADERS

ANALYST/PROGRAMMERS

Central London

To c. £14K

- ★ Major Development Plans
- ★ Preferably PL/I Financial background although good quality is the prime consideration

Ref: PJ 80218

REAL TIME SYSTEMS PROFESSIONALS

London & USA

Pounds Unlimited

- ★ To develop Communications System & Operating Systems
- ★ Preferably experience of PDP's or Micros
- ★ Excellent Company, Parks and Prospects

Ref: PJ 80208

DIRECTOR OF ELECTRONICS AND OF THE MICROELECTRONICS LABORATORY

There will be a vacancy for this post in September 1981, following the appointment of the present Director, Mr. J. A. Coll, to a Senior Executive post in Industry.

The Director is responsible for teaching basic Electronics for more advanced practical work in Electronics and for the further development of Computing and Electronics systems.

In addition to laboratory space for electronics and advanced Electronics, the Microelectronics Laboratory contains:

a. Twelve computers connected by an extensive, high-speed loop. Through this system all boys can learn basic computing.

b. A wide range of computers and associated equipment for advanced project work.

The School has its own sports facilities which extends somewhat beyond Burnham Scale IV. In addition there are supplementary pension benefits, and also housing and children's education benefits.

The School is committed to keeping up with advances in this important and rapidly changing field, and is seeking to appoint a Director who will maintain the present high level of achievement in it.

Applications, including the names of two referees to the Headmaster by 6th March 1981.

Senior Operator/ D.P. Manager Designate

Brantford International Limited, part of the Furness Withy Group, is one of the largest Freight Forwarding Operators in the U.K. and is expanding internationally.

The Company is introducing a new Hardware Installation at their Head Office at Barking, Essex based on the ICL ME 29 generation of equipment and is seeking a Senior Operator/D.P. Manager Designate to assist at the commencement of a new phase in the Company's operations. The successful candidate, probably 30 years plus, will have at least 12 months experience on ICL 2903/04 or similar equipment and will have proven supervisory experience. He/she will be expected to become totally involved in Systems Applications. In addition to the efficient day to day provision of batch/real time facilities, the selection and training of operational staff and liaising on the development and installation of peripheral equipment when desired.

Future prospects for the right applicant are extremely good and the importance of this position within the Company will be reflected in the salary and benefits offered. Please telephone or write for an application form to Mr. R. Martin, Personnel Manager, Brantford International Limited, Regal House, East Street, Barking, Essex, IG11 8EY. Tel: 01-594 7181 ext. 367.

Ref: PJ 80178



The best place in Britain for a computer expert.

Here's your chance to be part of one of Britain's most important energy projects. You will enjoy a competitive salary, an excellent benefits package and good career prospects.

scientific or engineering subject or corporate membership of a senior professional institution.

In addition, several years' experience as a user of a large computer system or of providing and supporting a service on such a system is necessary, as well as an understanding of system control languages and high level languages including FORTRAN and COBOL. Experience on an ICL 2900 system using VME/B would be an advantage.

THE REWARDS
 Appointments will be either as a Professional and Technology Officer Grade 1 with a salary of between £9,205 and £10,915 or as a Senior Scientific Officer with a salary of between £8,180 and £10,295. Conditions of employment are excellent and include an attractive

Closing date for completed application forms: 13th March 1981.

SEND THIS COUPON NOW, NO STAMP NEEDED.

Please send me an application form for the post of Computer User Liaison Officer. S234/CW

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UK ATOMIC ENERGY AUTHORITY

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We need self-motivated professionals who care about job satisfaction.

We offer an excellent compensation package with all the usual benefits (car, etc.) experienced sales executives with a good technical background in the computer industry.

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This position is available for immediate start.

PRE. AND POST SALES: This rapidly expanding company (American parent) markets a unique product range incorporating minicomputers. Two exciting new ranges are "under wraps" for 1981 launch.

The company has an impressive list of customers in USA, UK and Europe.

You will be required to travel extensively throughout the UK.

Subsequently the duties may be extended to take in the PDP-11 and LSI-11 computers which are becoming more widely used in other industries.

Familiarity with these processors, particularly under RSX-11 would be an advantage. Some knowledge of high level languages would also be beneficial.

Salary within a range: £26171 - £29211 per annum.

Applications quoting reference No. 23181 and giving full details should be forwarded to:

The Station Manager

DUNGENESS 'B' POWER STATION

Dungeness, Romney Marsh, Kent TN39 9PX

to arrive by 3rd March 1981.

Programmer

Power Station Control & Data Display System

required at

DUNGENESS 'B' POWER STATION

A suitable qualified programmer is required to join a small team at present involved in commissioning the software for the real time plant control data processing system at Dungeness 'B' Nuclear Power Station.

Initially work will centre on assembler programming for the main Ferranti Argus 500 computers, but the successful candidate will also be expected to participate in testing, documentation and library maintenance etc.

Subsequently the duties may be extended to take in the PDP-11 and LSI-11 computers which are becoming more widely used in other industries. Familiarity with these processors, particularly under RSX-11 would be an advantage. Some knowledge of high level languages would also be beneficial.

Salary within a range: £26171 - £29211 per annum.

Applications quoting reference No. 23181 and giving full details should be forwarded to:

The Station Manager

DUNGENESS 'B' POWER STATION

Dungeness, Romney Marsh, Kent TN39 9PX

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Consultant's Ref. CC800

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The following are a selection of our current Contract Assignments. However, we have a continuous requirement for skilled and dedicated Contract Professionals, so please make sure you are on our register.

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| COBOL/CICS/OL1 | Senior Programmer/Analyst | N West/USA |
| COBOL/OL1 | Project Leader/Senior Programmers | London/Essex/Far East |
| IBM ASSEMBLER | Programmer/Analyst | USA |
| MUMPS/POP | Programmer | London |
| RPG/SYSTEM 34 | Programmer/Analysts | London |
| RPG/OS | Programmer/Analyst | USA |
| TOTAL/ENVIRON 1 | Programmer/Analyst | M East |
| IMS | Designers/Analysts/Programmers | S London |



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c £8,000

with at least 4 year's COBOL business applications experience, wishing to grow with us and run his own department.

£7,000 (or more)

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With COBOL experience.

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With experience of midframe protocols.

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Realistic basic salary and no upper earnings limit for right person to sell our range of high quality VDU's and terminal systems.

Proven performance in the field is the only qualification we ask.

A larger multinational computer manufacturer we have recently opened a division in the UK and are looking for top quality staff to develop with us. Your initiative and total commitment to your field, with drive and initiative.

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100,000 sq ft of office space available.

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DATA PROCESSING PROFESSIONALS

Applications are invited from suitably qualified candidates for the following positions with the Department of Computing, Directorate of Statistics.

Systems Development Head £11,305 - £15,485 p.a.

Required to co-ordinate activities within the Systems and Programming Section (approximately 25 personnel) whilst reporting directly to the Head of Computing. Applicants should be capable of liaising with Government user Ministries and local and overseas software houses. A knowledge of distributed DP systems end-on-line networks is essential.

Senior Systems Consultant £11,305 - £15,485 p.a.

Applicants, preferably graduates with at least 7 years experience in a variety of DP systems and disciplines, should be familiar with modern data processing managerial techniques and principals and be capable of sales management.

Project Leaders £9,290 - £13,140 p.a.

Applicants should be highly experienced in project leadership in addition to at least 6 years systems and programming experience with a relevant computing science qualification.

Successful applicants will be responsible for all aspects of new projects, initiation, development, implementation and review. The ability to plan and cost such projects is essential.

Systems Analysts £7,300 - £10,300 p.a.

With a minimum of 5 years computing systems experience at least 2 years of which must have been in ABM ANS COBOL programming and 3 in either data processing, systems design, project leadership,

Programmers £6,080 - £10,300 p.a.

With a minimum of 3 years commercial programming experience preferably in IBM ANS COBOL using OS/VS1.

Benefits

* Salary and allowances paid in Bahrain Dinars, (ex free salaries shown are at current exchange rate)

* 2 year renewable contracts (married or single)

* Free furnished accommodation * Free medical care * Free insurance * 30 days leave * Free travel at start and end of contract (free travel at middle of contract for married status) * Education assistance for up to 3 children below 10 years old (married status only).

For further information and application form please telephone or write to our Recruitment Consultants

(quoting ref. 7914):
Astral Recruitment Associates, Astral House, 17/19 Moddox Street, London, W1R 0EY. Tel: 01-629 2368.

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YOUR GATEWAY TO THE FUTURE

Zilog was formed in the United States in 1976 with a unique goal: to integrate the design and manufacturing technologies of both semiconductor devices and computer systems.

For the next phase of our planned expansion, we need high calibre people to join our European Headquarters in Mordenhead.

UK Sales Manager - General Systems

The successful candidate, who will already have gained sales experience on mini and microcomputers, and have a knowledge of hardware and software aspects of the business, will be responsible for the UK sales operation of the Zilog General Systems

The salary and benefit package which we offer, including cars, will be tailored to attract the best sales talent, male or female, in the market.

For further information please contact Mrs. R. Sebba, Zilog (UK) Limited,

10 Maidenhead (0828) 38131.

marketing resistance on Zilog's microprocessor products.

Commercial Systems Product Marketing Engineer

Using your background in software development or microcomputer sales technical support, you will liaise with regional sales personnel on technical and marketing matters and provide all aspects of support as and when necessary.

Service Manager

Using your experience in servicing small computer systems, you will liaise with Zilog's microcomputer maintenance organisation within the UK. After initial training in the USA, you will co-ordinate all aspects of Zilog's Northern Europe maintenance activities.

Product Marketing / Applications Engineer

This position requires someone with good technical background in microprocessors plus a desire to work in a product marketing environment. You will be responsible for supporting the European sales organisation by providing technical and



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MANAGEMENT & EXECUTIVE SELECTION

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CP Ships



Canadian Pacific Steamships is part of a multi-million dollar international group. As market leaders in its field it is now planning an advanced information system strategy to support future growth.

The recently installed computer will form the centre for a European and North American network system. Development areas will cover all aspects of the company's business and will incorporate the latest computer technology.

Based in the City of London the new offices offer an excellent working environment. Benefits commensurate with a large international company include BUPA, life assurance, pension plan, luncheon vouchers and four weeks holiday per year.

Technical Planner to £12K

The technical support group is being formed to support the growth of the International Information system facility.

As part of that group, the Technical Planner will design and support a rolling three year plan for growth covering both hardware and software needs. This blueprint will encompass relational database, telecommunication, word/text processing, message switching etc.

International experience of any of the above areas coupled with strong planning and communications ability will lead to interesting career prospects.

Data Communications Specialist to £12K

As the centre for the Canadian Pacific Steamships network the I.S. department in London must be able to provide first-class support.

The development of sophisticated national and international networking systems requires a high level of technical excellence.

The data communications specialist will be in control of all aspects of telecommunications for the network. This will include support of both the hardware and software necessary to maintain successful on-line communications facilities. Identifiable achievement in the field of international data communications would guarantee an immediate interview and highlight clear opportunities for advancement.

Business Systems Analyst to £10K

A newly installed computer and new developments are the key to this installation. Systems strategy planning is from the top down and will use the on-line and interactive facilities offered by the new machine. The new systems are to be developed to requirements defined at board level. The emphasis will be on using technology to support management control and decision-making rather than the mechanisation of routine clerical procedures.

Technology of the future is a reality here with the development of on-line and electronic office systems the first priority.

Analysts with at least three years' experience of on-line systems are eligible for the positions. A good understanding of interactive programming techniques is essential.

There also exists the opportunity for an analyst experienced in office automation systems. O & M to message switching techniques are part of this role which gives the opportunity to implement where others are simply planning.

For more details and a chance to see a film of CP's office technology in action, contact Diana Oubridge on 01-637 9611.

MANAGEMENT & EXECUTIVE SELECTION

Suite 201/6 Albany House, 334 Regent Street, London W1R 5AA. 01-637 9611

Jeffrey 175



IIRS is the national agency for industrial research and technology in Ireland.

ANALYST/PROGRAMMER

is required in its Computer Section. The Section provides a computing service for the technologists within the Institute and for Irish industry in general.

The successful applicant will be required to develop applications mainly of a technical nature and provide support to the Institute's on-line users.

The installation currently comprises a 256 KB DEC PDP 11/34C working under the RSX-11M operating system. The principal languages used are FORTRAN, MACRO and BASIC.

Candidates should be educated to degree standard (or equivalent) with a minimum of four years' relevant experience. All applicants must have Systems Analysis experience and be competent in a high level language. Experience of DEC Software would be an advantage.

Appointment will be at either Scientific Officer or Senior Scientific Officer level depending on qualifications and experience.

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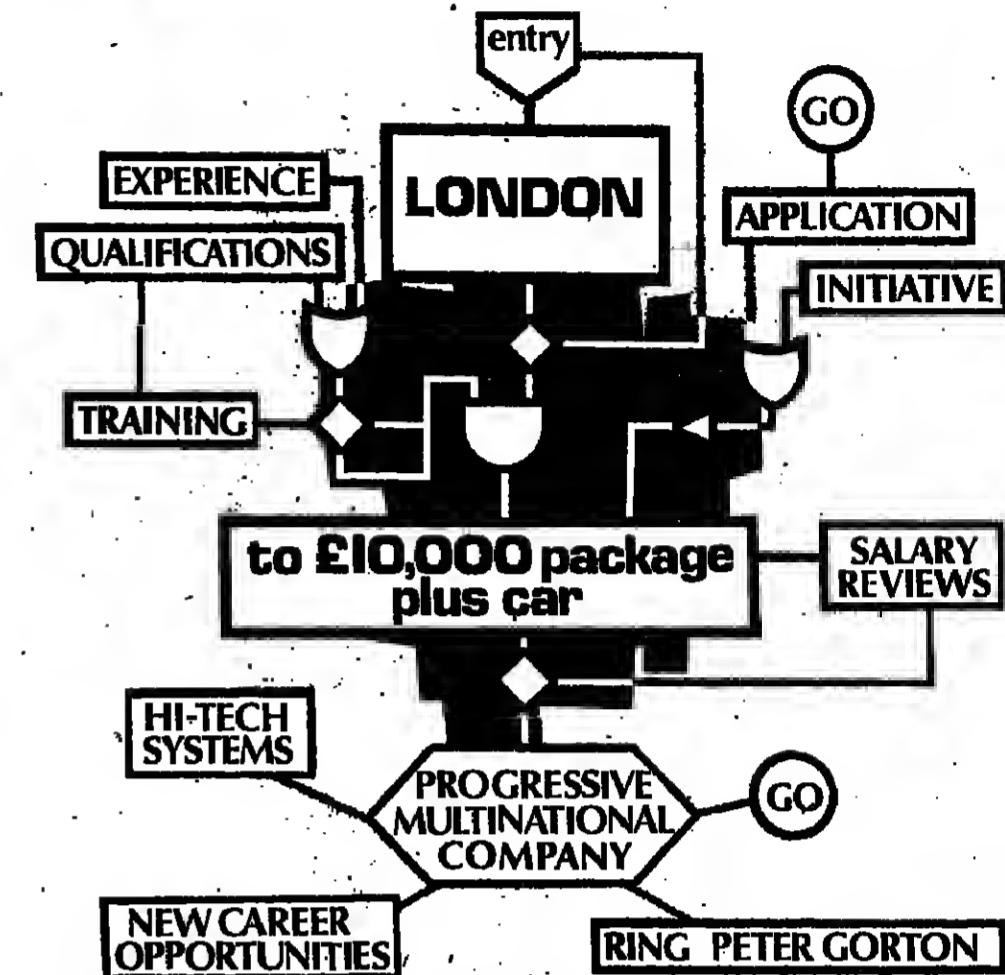
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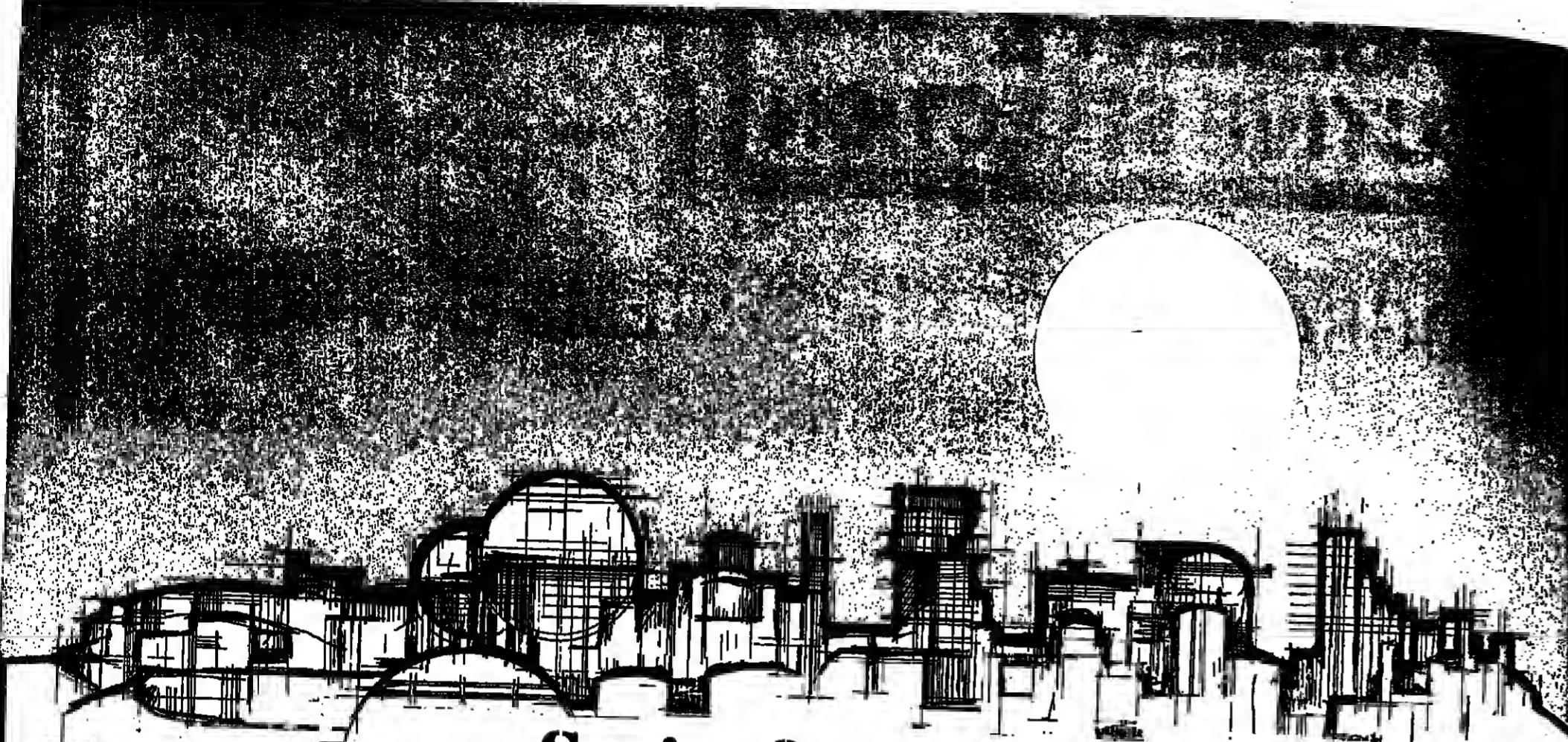
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IBM Systems Engineers

W. Germany: Salary to £20K

On behalf of an internationally renowned supplier of DBMS and T.P. Software Products we are seeking several IBM orientated Systems Engineers with extensive knowledge of some of the following products and operating systems: CICS, IMS, MVS, TSD, ENVIRON, TOTAL, IDMS or SHADDOW. Technically, you must demonstrate 5 years' continuous exposure to the implementation and/or working knowledge of German. Ref. L7/A

Business Consultants

Central London: Salary to £14K

Your past experience in the Data Processing Industry has probably given you the ability to identify and solve problems from both a business and technical point-of-view. If you also have good personal communication skills and a strong desire to join a successful and prestigious Management Consultancy, then our client, based in Central London will be very interested to hear from you. Particular requirements are for graduates aged 28 to 34, who can demonstrate extensive practical experience in the areas of Office Automation, Word Processing and Communications Networks. Respondents with specialist expertise in PRETEL and VIDOTEX applications are especially welcome to apply. Ref. L7/B

Real-Time Applications

German Speaking: Salary to DM 70K

Consultants, Project Leaders and Programmers are urgently required by a leading U.K. Systems House with a substantial overseas presence. Established project teams in W. Germany are currently developing mini and micro-computer based real-time software for a wide variety of clients. Applicants must have at least two years' experience of Assembler. Ref. L7/C

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London & Berkshire: Salary to £13K

Our clients are seeking Database Analysts and Designers for their West End and Thames Valley offices. Applications areas will include manufacturing, production and materials control, scheduling and trend forecasting, budgetary control and cost analysis. Candidates must offer design experience in an installation which currently uses one or more of: IMS, TSO, DL/I, TOTAL, MVS, MAPICS, or MRPS. A feature of these positions is the extensive degree of client contact in the form of seminars, product demonstrations, feasibility studies and management reporting. The Company offers an extensive and worthwhile range of ancillary benefits. Ref. L7/D

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Telex: 28800

427

The Polytechnic of North London

POSTS IN MICROCOMPUTING PROGRAMMER

The polytechnic is in the process of implementing interactive microcomputer based systems over a wide range of college administration, teaching and multi-use systems in the Finance Office and decentralised units. A Postgraduate with initiative is required to join the small Microcomputer Systems team to complete the implementation of existing programs, set up three microcomputer system and subsequently develop other areas. Most programs have been written in C Basic. Experience in language programming is required.

TEMPORARY PROGRAMMER/RESEARCH FELLOW

A graduate is required until the end of September 1981 to help complete research project involving the development and programming of a desktop micro computer based system for handling student records. Some high level language programming, not necessarily gained on micro computers, is essential.

TECHNICAL SUPPORT

The Polytechnic Computing Service operates a Microcomputing Unit for teaching and research, consisting of a wide range of equipment, including Apple, BBC, VME, Vector Graphics and with facilities for colour graphics, digitizing and plotting. Planned work includes network sharing ring systems. Further technical support is now needed in equipment maintenance, advisory services to users, and application software. A Technician (Grade 3 post) is now available, for which the qualifications are ONC or ONE 'A' levels or Ordinary City of Guilds or equivalent. At least three years' experience (including training period). A Programmer appointment could also be available for grades (or equivalent) with some programming experience preferred in the microcomputer field.

The Polytechnic's large DEC 10 will play an important back-up role in all these areas with opportunities to gain experience of scientific micros in manufacturing systems design and programming levels. Salaries are on the following scale (which include London Weighting):

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| Programmer | £4,377-£6,518 |
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Further details and application form (please state post in job interested) from Head of Computing Services, The Polytechnic of North London, Holloway Road, London N7 8DB. Telephone 01-799 2293.

Ref. L7/E

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Ref 08/08

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In the recently established MICROPROCESSOR SUPPORT UNIT of the Computing Centre, The post carries responsibility for co-ordination and advice, evaluation and support of software and microprocessor based systems, and dissemination of information on microprocessor related developments. The person appointed will work with the Microprocessor Support Officer already in post. In developing the work of the Unit and will be expected to liaise with microprocessor specialists at other centres and to maintain awareness of development in the field.

Applicants should be graduates with a thorough knowledge of hardware and software for general microprocessors, together with an ability to communicate with non-specialists.

The appointment will be for five years from the date of commencement and will be on the scale OR 1A (£2608-£3065) or 1B (£2796-£3265). Details to commence as soon as possible.

Applications (2 copies), together with the names and addresses of referees, should be forwarded to the Vice-Chancellor (Recruitment and Registration), University College, P.O. Box 78, Cardiff, CF1 1XL. Interviews will take place on March 7, 1981. Reference 2177.

4480

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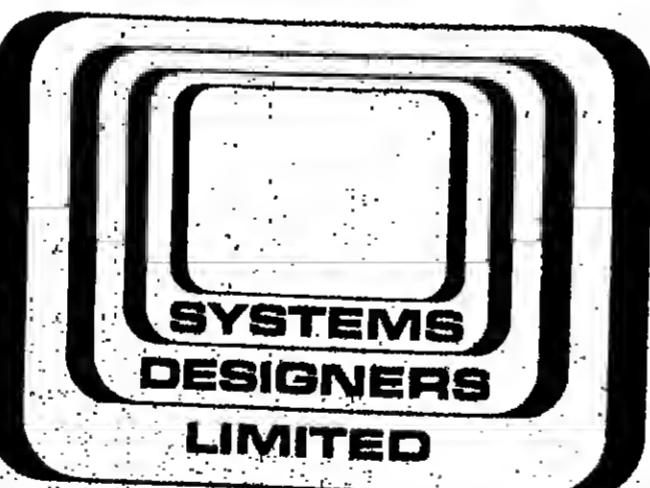
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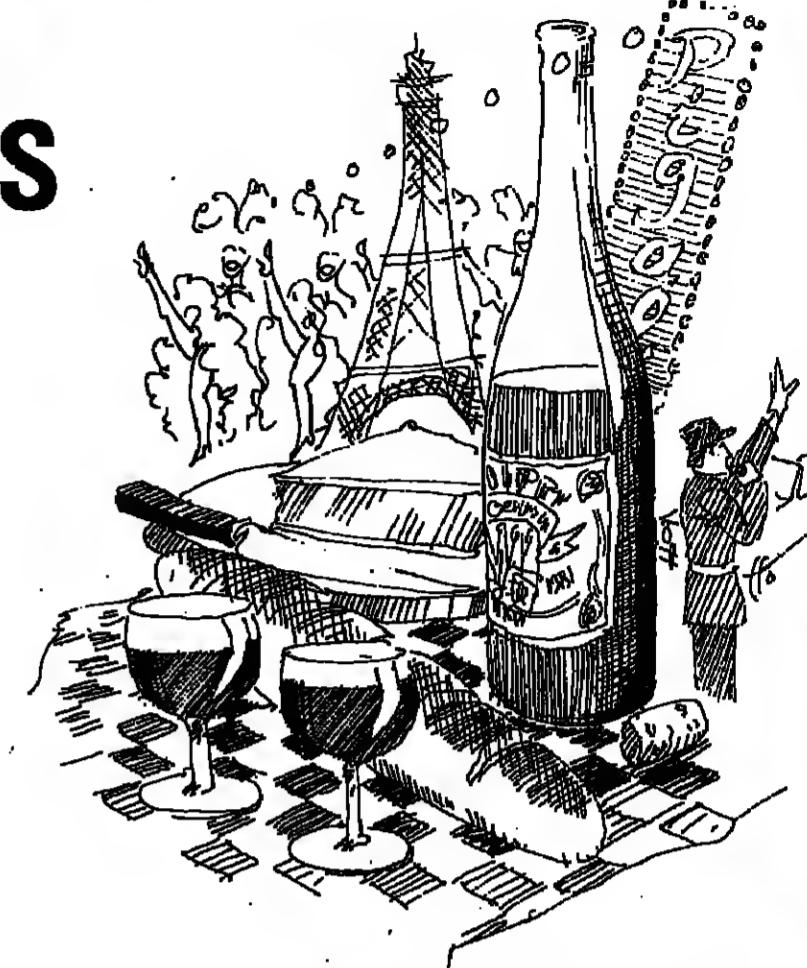
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COMPUTER WEEKLY, February 19, 1981

telephone 01-637 9611
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MANAGEMENT &
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Ref. 07/7m Armstead

For further information, please contact the appropriate Consultant on 01-493 2947, during office hours, or, if more convenient, Tim Armstead on 01-782 5384; Ian Murray West on Milton Keynes (0908) 563415 or Steve Gill on Bedford (0234) 856133 evenings and weekends.

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441

SALES BIT

Professionalism is a label that has to be earned

I WAS asked recently to give a talk to the employees of a Scandinavian computer company at its annual international convention. It was particularly gratifying that the chosen topic was not some aspect of selling technique "how to make annual sales quota in the first fortnight", but a more profound and important topic — the importance of being professional.

Everyone wants to be thought of as "professional" if they are really good at their job, no matter what their occupation. The trick is actually getting there.

The dictionary tells us that a professional is one who earns a living by practicing an art, sport or non-manual job function. In reality, common understanding of the term implies an overlay of excellence.

Being a professional is not simply a matter of playing a part; it is more the achievement of unquestionable capability, not only in the mechanics of a job, but the way in which it is performed.

Being a sales professional is not a sales technique, an affection or so endowment of nature; it is a manner of behaviour that transcends the vagaries of selling achievement. There is no training course or formal qualification in professionalism; it is a label that has to be earned.

It is not sufficient for salespeople to appear professional; their professionalism has to be proved over and over again with every customer and at every stage of the sales negotiation, by virtue of actions as well as words. The sale can never be truly closed until this level of empathetic understanding and acceptance is established. Let us call it professional credibility.

Usually this consideration is of greater significance to the buyer than the product itself.

Next week I shall write about the principal factors involved in the establishment of professional credibility within the sales situation. I am sure there will be no surprises.

Alan Williams

COURSES

Introduction to robots

■ Computer ergonomics is the theme of a four-day course to be held at the Polytechnic of Central London from March 17-20. The course is claimed by organiser ICS to be the first of its kind. It provides an introduction to computerised robot technology and practical techniques for identifying and implementing robot application. Production and technical managers, design and manufacturing engineers, systems analysts and programmers are expected to find the course useful. For further information, contact ICS Publishing (UK), Pebblecombe, Durdlestone, Dorset DT2 7PA.

■ Interest in APL has increased rapidly and Allan D'Morais Associates has designed a series of courses. Two introductory courses are to be held: the first, from March 18-20 and May 13-15, costs £220+VAT; the second from March 23-27 and May 8-22, costs £330+VAT. An advanced APL course will be held from April 1-3 and again from May 27-29; the fee is £315+VAT. On March 31 and again on May 26-27, the fee is £250+VAT. On March 31 and again on May 26-27, the fee is £250+VAT.

■ A residential workshop on data analysis will be held at the Queen's Hotel, Eastbourne, from March 23-27. Organised by BIS Applied Systems, the course aims to provide delegates with an understanding of new methods in data analysis and logical design, and the skills to define data and its structure within a system or business. The workshop includes a series of lectures, practical sessions and a computer laboratory. Entry fees are £1150 (including VAT). Applications, together with the names of three referees, should be sent to the Secretary, BIS, University of Brighton, Brighton BN1 9QH. Tel: 0273 221121. Fax: 0273 221121. E-mail: BIS@brighton.ac.uk. Details of the course may be obtained from Jackie Prentis on 01-261 9237.

■ A suitable series of captures is: 3 x 11, 9 x 10, 1 x 2, 7 x 15, 8 x 16, 8 x 7.5 x 13, 1 x 4, 8 x 5.6 x 14, 3 x 8.6 x 13, 6 x 12, 1 x 6, 1 x 9.

PUZZLE ANSWER

JBA

Director Computer Services

Welding

Hogg Robinson Travel Limited, a major force in the travel business, has identified the need for a senior computer professional to strengthen the management team.

The appointee will be responsible for the overall management control of the data centres, establishing and maintaining a communications network with associated facilities and for liaising with the directors and senior managers in the subsidiary companies on all matters pertaining to the provision of the highest level computer services. As a senior member of the management team, will report directly to the chairman.

Applicants should be able to demonstrate a successful track record in the planning, implementation and management of large scale communications networks and associated business systems, not necessarily in the travel industry, but this would be advantageous. A mature business acumen and the ability to implement decisions of prime importance.

Ten years practical experience in the relevant areas and the ability to organise and direct supporting staff, plus demonstrative negotiating skills with external bodies are considered creditable attributes.

Please apply with comprehensive career details including scope of present responsibilities to:

Margaret Stevens,

JAMES BAKER ASSOCIATES,
International Personnel Consultants,
32 Savile Row, London W1.
Tel: 01-439 9311.

to £17,000 + car

T.E.M. ENGINEERING N.C. PARTS PROGRAMMER

The successful applicant for this important position will be joining a well-established hard working Management Team, responsible for precision machining of wind tunnel models and prototype mechanisms.

A sound engineering background including workshop and design experience and a qualification at ONC/HNC levels is essential. A knowledge of A.P.T. programming will be considered an advantage. Preference will be given to applicants between the ages of 25-35 years.

Salary and other benefits will reflect the importance of this position.

Relocation expenses will be considered.

Applications, giving full details of age and previous experience, in writing to:

The Works Manager
T.E.M. ENGINEERING LTD
Gatwick Rd, Crawley
Sussex RH10 2RG
CRAWLEY (0293) 615121

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